

ENGLISH



Matrox™ Maeve™ Series

6100 Encoder • 5150 Encoder • 5150 Decoder

User Guide

20245-301-0110

2017.01.16

Contents

Matrox safety information	5
Installation and operation	5
If a power supply (internal or external) was included with your product	5
If your product includes laser-based technology	6
Repair	6
About this user guide	7
Using this guide	7
More information	7
Overview	8
Hardware supplied	8
Software available	8
Hardware required (sold separately)	8
Optional hardware (sold separately)	9
Installation overview	9
Getting started	10
Understanding your Maevox environment	10
Setting up your Maevox environment	11
Installing and connecting your Maevox 6100 encoder	12
Before you begin	12
Step-by-step installation	12
Installing multiple cards	13
Connecting your Maevox 6100 encoder	14
Description of supported connections	14
Connecting your Maevox 5150 encoder	15
Connection overview	15
Description of supported connections	16
Connecting your Maevox 5150 decoder	18
Connection overview	18
Description of supported connections	19
Daisy chaining your Maevox 5150 decoders	22

Validating your Maevox setup	23
Description of LEDs	23
Validating network discovery	24
Rebooting or resetting your Maevox device	26
Installing Matrox PowerStream Plus software	27
Before you begin	27
Obtaining Matrox PowerStream Plus software	27
Installing your software	27
Accessing Matrox PowerStream Plus software	27
More information	28
Troubleshooting	29
What to do if you have a problem	29
Common problems and solutions	29
Product information	31
Specifications	31
External power supply	34
Environmental	34
Supported standards	35
Appendix A – Firewall requirements	36
PowerStream	36
Firmware updater	36
Maevox devices	37
Accessing your Windows Firewall settings	37
Adding rules to your Windows Firewall settings	38
Appendix B – Providing adequate airflow to your Maevox 5100 Series device	40
Appendix C – Mounting your Maevox 5100 Series device	41
Mounting guidelines	41
Mounting your Maevox 5150 encoder or 5150 decoder	41
Mounting your Maevox 5150 decoders vertically	43
Mounting your Maevox 5150 decoders on VESA mounts	44
Appendix D – Installing your Matrox secure cable solution	46
Customer support	48
Matrox Web	48

Technical support	48
Firmware package	48
View your warranty information	48
Register your Matrox product	49

Matrox safety information

To ensure safe and reliable operation of your Matrox product, to avoid personal injury, and to prevent damage to your computer or Matrox hardware, read the following guidelines.

Installation and operation

- Read and retain all instructions. Only use your Matrox product according to the instructions, operating ranges, and guidelines provided in the Matrox user guide and other related Matrox documentation. Failure to follow these instructions could result in damage to your product or injury to the user or installer.
- Don't expose your Matrox product to rain, water, condensation, or moisture.
- Always turn off your computer, unplug it, then wait for it to cool before touching any of the internal parts of your computer or installing your Matrox product.
- Static electricity can severely damage electronic parts. Before touching any electronic parts, drain static electricity from your body (for example, by touching the metal frame of your computer).
- When handling a card, carefully hold it by its edges and avoid touching its circuitry.
- Don't stack devices or place devices so close together that they're subject to recirculated or preheated air.
- Don't operate your system or Matrox product near a heat source or restrict airflow to your system, and make sure the ambient temperature doesn't exceed the maximum recommended temperatures. Don't block ventilation holes on your unit or system.

If a power supply (internal or external) was included with your product

- Don't place the external power supply directly on top of the device.
- Only use power supplies originally supplied with the product or use a replacement that's approved by Matrox. Don't use the power supply if it appears to be defective or has a damaged chassis.
- Don't defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding-type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug doesn't fit into your outlet, consult an electrician to replace the obsolete outlet.

- Make sure that nothing rests on the power cables and that the cables aren't located where they can be stepped on, pinched, or tripped over.
- Don't use damaged power cables.
- Unplug your system or device during lightning storms or if unused for long periods of time.

If your product includes laser-based technology

- The device contains a Class 1 laser product for use only under the recommended operating conditions and guidelines. For more information, see your Matrox user guide.
- Invisible laser radiation may be emitted from disconnected fibers or connectors. Don't stare into beams or view directly with optical instruments.
- Only use optical transceivers originally supplied with the product or use a replacement that's approved by Matrox.
- For more information on laser support and compliance, see your Matrox user guide.

Repair

- Don't attempt to open or repair a power supply unit (if one was supplied).
- Don't attempt to open or repair your Matrox product.
- If there's a fault with your Matrox product, review your Matrox warranty for more information.

About this user guide

Your Matrox user guide provides information on installing and connecting your Matrox hardware. For information on other Matrox software features and options, see the documentation for that software.

Using this guide

This guide assumes you're familiar with basic functions like click, right-click and double-click, and that you're familiar with the basics of the operating system you're using. Also, we use the following conventions:

- **Bold** for headings and for references to text that appears on-screen.
- *Italics* for emphasis, file names, paths, publication titles, and new terms.
- ***Bold Italics*** for emphasis.
- Keyboard keys in square brackets, with a plus sign separating keys that you press simultaneously. For example: press [Ctrl]+[Alt]+[Del] to start Windows Task Manager.
- Arrows (“→”) to separate ordered directions. For example, “click **OK** → **Close** → **OK**” is the same as “click **OK**, then click **Close**, then click **OK**”.
- [Green](#) for cross-references. If you're viewing online, click the green text to jump to what's being referenced.

More information

Be sure to check for any last-minute release notes included with your product. Also, check the Matrox Web site (www.matrox.com/graphics) for the latest Matrox software, technical support, and product information.

Overview

Thank you for purchasing a Matrox MaeveX 6100 or 5100 Series product. Matrox MaeveX products are designed for multi-channel, real-time encoding, live streaming, and recording applications.

Hardware supplied*

Depending on your MaeveX product, the following hardware is supplied:

- **MaeveX 6100 Encoder** – Encoder card.
- **MaeveX 5150 Encoder** – Encoder device, 1 power supply, 1 DVI to HDMI adapter, 1 CAT 5e network cable (6 ft/1.8 m), 1 analog audio cable.
- **MaeveX 5150 Decoder** – Decoder device, 1 power supply.

Software available

- **Matrox PowerStream Plus** – to use your Matrox product. Matrox PowerStream Plus software supports Windows® 10 (64-bit), Windows® 8.1, Windows® Server® 2012, Windows® Server® 2012 R2, Windows® 7, and Windows® Server® 2008 R2.

Hardware required (sold separately)

MaeveX 6100 Encoder –

- Network cable (CAT 5, 5e, 6, or 7)
- Shielded HDMI cable or certified high-speed HDMI cable

MaeveX 5150 Encoder –

- Shielded HDMI cable or certified high-speed HDMI cable

MaeveX 5150 Decoder –

- Network cable (CAT 5, 5e, 6, or 7)
- Shielded HDMI cable or certified high-speed HDMI cable

* The hardware supplied with your Matrox product may vary depending on the SKU or part number of your product. For more information, contact your Matrox representative.

Optional hardware (sold separately)

Depending on your connection setup, you may also need any of the following hardware:

Maevox 6100 Encoder –

- Matrox secure cable solution

Maevox 5150 Encoder –

- Network cable (CAT 5, 5e, 6, or 7)
- Shielded HDMI cable or certified high-speed HDMI cable (Encoder device to monitor)
- VGA cable
- Analog audio cable

Maevox 5150 Decoder –

- Analog audio cable
- DVI to HDMI adapter

Installation overview

To install your Matrox product:

- 1 Install your Maevox 6100 encoder – see “Installing and connecting your Maevox 6100 encoder”, page 12.
- 2 Connect your product –
 - Maevox 6100 Encoder – see “Installing and connecting your Maevox 6100 encoder”, page 12.
 - Maevox 5150 Encoder – see “Connecting your Maevox 5150 encoder”, page 15.
 - Maevox 5150 Decoder – see “Connecting your Maevox 5150 decoder”, page 18.
- 3 Validate your setup – see “Validating your Maevox setup”, page 23.
- 4 Install the software – see “Installing Matrox PowerStream Plus software”, page 27. For more information on PowerStream Plus software, see the Matrox PowerStream Plus User Guide.

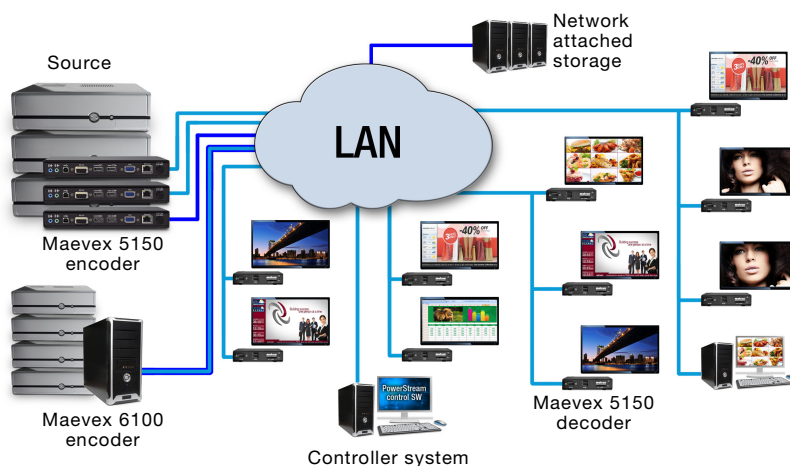
Getting started

This section provides an overview of your Maevox environment and devices.

Understanding your Maevox environment

Matrox Maevox devices work together to provide unicast (one-to-one) or multicast (one-to-many) streaming over an IP network. Using Matrox PowerStream Plus software, you can manage your entire Maevox network from a single system.

A Matrox Maevox environment can be made up of the following elements connected to a network:



Source	A video source connected to the input of an encoder. A controller system can be used as a source.
Maevox 6100 encoder	An encoder with multiple input support that can generate multiple streams and recordings. An encoder can stream to one or more decoders.
Maevox 5150 encoder	An encoder with single input support that can generate a single stream or recording. An encoder can stream to one or more decoders.
Maevox 5150 decoder	A decoder is needed for each stream from an encoder in your environment.
Third-party decoder	Third-party video players (such as VideoLAN® VLC media player) can also be used to decode the signal from an encoder.

Network attached storage (NAS)	A NAS device is needed to record a file encoded by a Maevox encoder.
Controller system	A system connected to the network and running Matrox PowerStream Plus. A controller system can be used as a source.

Setting up your Maevox environment

Before connecting your devices, we recommend you:

- Have a DHCP (Dynamic Host Configuration Protocol) server
- Have a DNS (Domain Name System) server
- Have a controller system
- Use at least one output device (monitor or HDTV) to preview your video sources
- Have at least one source

Adding an encoder or a decoder to your environment

To avoid potential problems, *before* you add a decoder or an encoder to your Maevox environment, perform a configuration reset of your device to reset the IP address and any other settings that may prevent you from using the device in your environment. For more information on performing a configuration reset of your device, see [“Rebooting or resetting your Maevox device”](#), page 26.

Installing and connecting your Maevox 6100 encoder

This section describes how to install and connect your Matrox card. If your Matrox card is already installed in your system, skip to [“Connecting your Maevox 6100 encoder”, page 14](#). For information specific to your system, like how to remove its cover, see your system manual.

Before you begin

To avoid personal injury and to prevent damage to your system or Matrox hardware, read the following guidelines before installing and connecting your Matrox hardware.

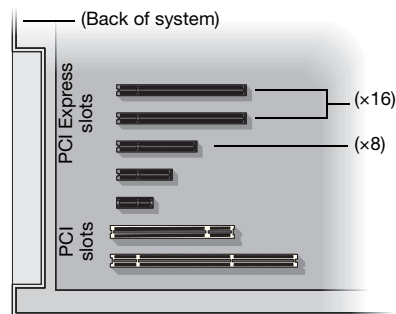
Preventing damage to your hardware

- While your system is turned off but still plugged in, some electrical current is supplied to the motherboard. This current may prevent newly installed hardware from working properly.
- Always try to insert or remove your card as straight as possible.
- Whenever you change your connection setup, make sure you’re using the correct connectors and that all connectors are properly fastened.
- When connecting devices, make sure the connectors are properly fastened.
- Review the safety information provided. For more information, see [“Matrox safety information”, page 5](#).

Step-by-step installation

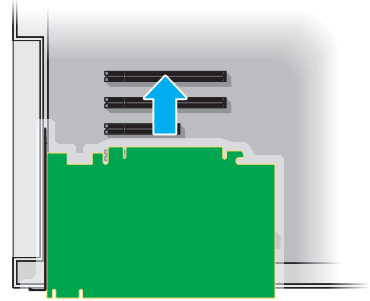
1 Choose an expansion slot

Most systems have different types of expansion slots. Choose a PCI Express® ×8 or ×16 (PCIe®) slot. Your system manual should identify the location of each type of expansion slot in your system.



2 Insert your Matrox card

- a Position your Matrox card over the expansion slot you've chosen.
- b Push the card in firmly and evenly until it's fully seated in the slot.
- c Secure the bracket of your Matrox card to the frame of your system.



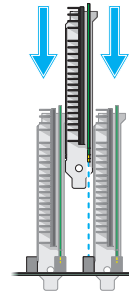
Your Matrox card is now installed. If you're installing more than one card, see “Installing multiple cards”, page 13. *Before restarting your system*, connect your devices (see the “Connection setup” section for the card you want to connect). *After connecting*, restart your system and install your Matrox software.

Installing multiple cards

Your system may support the installation of multiple Maevox cards in your system.

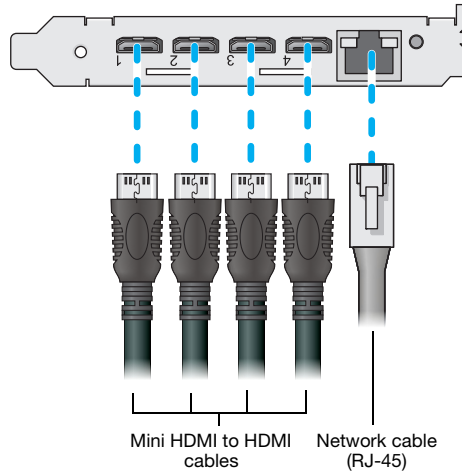


WARNING: To avoid damaging your cards, always insert your card as straight as possible into the slot. Don't rock the card from side to side. If you meet resistance, don't force the card into the slot.



Connecting your Maevox 6100 encoder

Connection overview



Description of supported connections

Connector	Description
HDMI	Attach your mini HDMI to HDMI cable to your Matrox card. Connect the other end of the cable to your video device. Note: To connect to this connector, you need a shielded HDMI cable. If your video source uses a display resolution higher than 720p60, we recommend you use a certified high-speed HDMI cable.
Network (RJ-45)	Connect your network cable to your Matrox card to stream to an IP network.



Note: To connect to the bracket of your Matrox product, the overmold (or boot) of the mini HDMI connectors must respect the maximum width (0.551 inches/14 mm) and thickness (0.331 inches/8.4 mm) stated in the HDMI specifications.

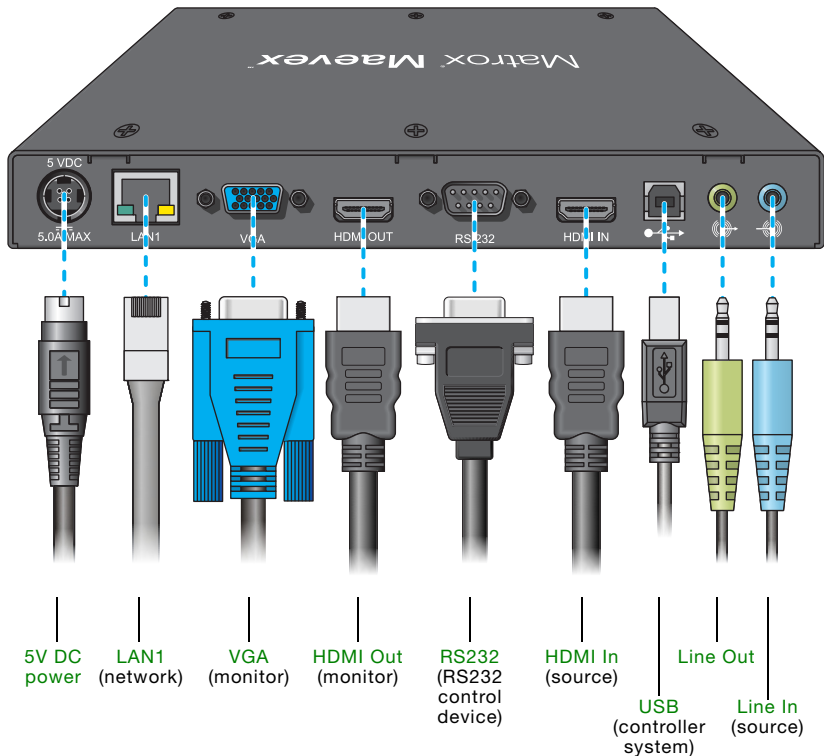
Your Matrox card is now installed and connected. Restart your system and install your Matrox software (see [“Installing Matrox PowerStream Plus software”](#), page 27).

Connecting your Maevox 5150 encoder


This section describes how to connect your Maevox 5150 encoder.

Connection overview

Maevox 5150 encoder (Back)



Description of supported connections

Connector	Encoder	Decoder	Description	Required encoder connection
5V DC power	✓	✓	Connect the 5V DC power supply included with your product to this connector. While the 5V DC power supply is connected to the device and electrical socket, the power LED () is active (not black). For more information on LEDs, see “Maevox 5150 encoder and 5150 decoder”, page 24.	
HDMI		✓	Connect a digital monitor to this connector. If your digital monitor has a DVI connector, you need an HDMI to DVI-D adapter to connect your monitor to this connector. Note: To connect to this connector, you need a shielded HDMI cable. If your video source uses a display resolution higher than 720p60, we recommend you use a certified high-speed HDMI cable.	
HDMI In	✓		Connect your video source to this connector. If your video source doesn't support HDMI output, use an HDMI adapter to connect it to your encoder. If your video source has a DVI connector, use the DVI to HDMI adapter included with your Maevox product to connect it to your encoder. Note: To connect to this connector, you need a shielded HDMI cable. If your video source uses a display resolution higher than 720p60, we recommend you use a certified high-speed HDMI cable.	
HDMI Out	✓		Optional – Connect a digital monitor to this connector. If your digital monitor has a DVI connector, you need an HDMI to DVI-D adapter to connect your monitor to this connector. Note: To connect to this connector, you need a shielded HDMI cable. If the video output of your device uses a display resolution higher than 720p60, we recommend using a certified high-speed HDMI cable.	
LAN1	✓	✓	Connect a network cable to this connector. Note: You can only use the second network connector on the decoder to daisy chain the 5150 decoders.	
LAN2		✓		
Line In	✓		Optional – Connect the analog audio output of your video source to this connector. If you're using HDMI audio input, this connector is disabled.	

Connector	Encoder	Decoder	Description	Required encoder connection
Line Out	✓	✓	Optional – Connect your analog audio output device (such as speakers) to this connector.	Line In or HDMI In with audio
RS232	✓	✓	<p>Optional – To control an RS232 device (such as a monitor) on one of your 5150 decoders with an RS232 controller connected to an encoder or with an RS232 controller sending commands over the network.</p> <ul style="list-style-type: none"> ▪ 5150 encoder – You need to connect an RS232 serial cable from your RS232 device to this connector. <ul style="list-style-type: none"> ▪ If your encoder is using the Relayed serial over IP feature in PowerStream Plus, use a straight through serial cable to connect your RS232 controller to your encoder. ▪ If your encoder is using the Direct serial over IP feature in PowerStream Plus, use the opposite of the serial cable required by your RS232 device. This cable may be a null modem or a straight through cable. ▪ 5150 decoder – You need to connect an RS232 serial cable from your decoder to your RS232 device. For this connection, use the serial cable required by your RS232 device. This cable may be a null modem or straight through cable. <p>If your RS232 device has a DB25 connector, use a DE9 (also known as a DB9) to DB25 converter to connect your device to this connector.</p>	RS232
SD™ Card		✓	<i>Currently unsupported.</i>	
USB	✓	✓	<i>Currently unsupported.</i>	
VGA	✓		Optional – Connect an analog monitor to this connector. For local viewing of uncompressed video from your video source.	

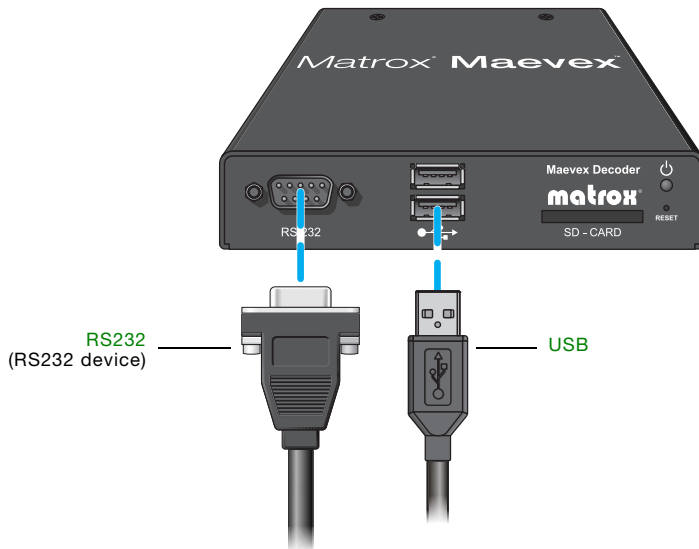
For information on installing your Matrox software, see [“Installing Matrox PowerStream Plus software”](#), page 27.

Connecting your Maevox 5150 decoder

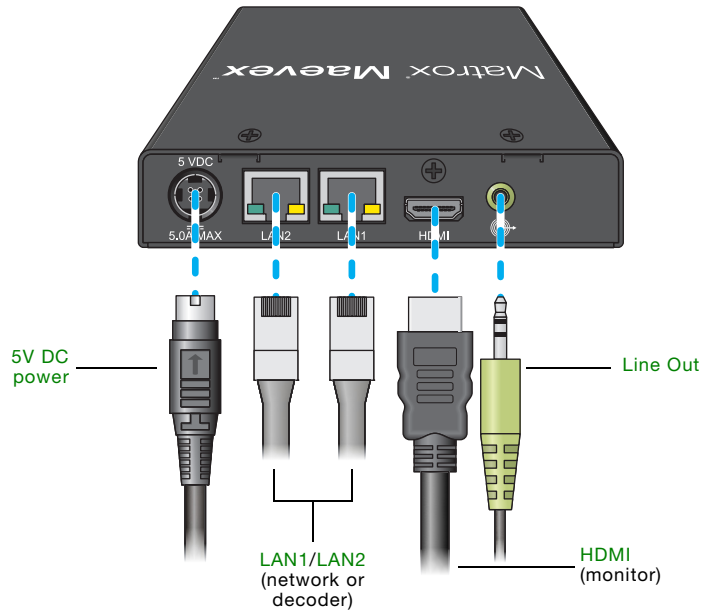
This section describes how to connect your Maevox 5150 decoder.

Connection overview

Maevox 5150 decoder (Front)



Maevex 5150 decoder (Back)



Description of supported connections

Connector	Encoder	Decoder	Description	Required encoder connection
5V DC power	✓	✓	Connect the 5V DC power supply included with your product to this connector. While the 5V DC power supply is connected to the device and electrical socket, the power LED (ϕ) is active (not black). For more information on LEDs, see “Maevex 5150 encoder and 5150 decoder”, page 24.	
HDMI		✓	Connect a digital monitor to this connector. If your digital monitor has a DVI connector, you need an HDMI to DVI-D adapter to connect your monitor to this connector. Note: To connect to this connector, you need a shielded HDMI cable.	

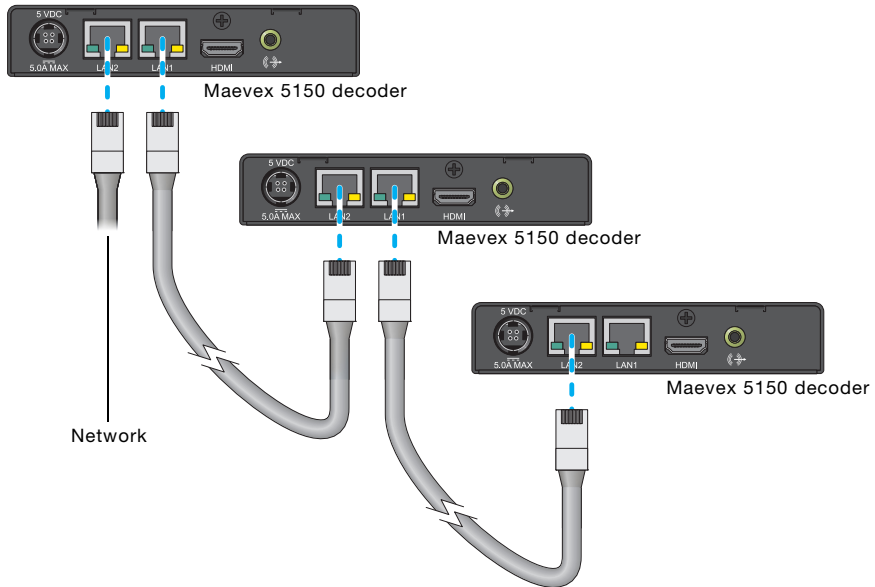
Connector	Encoder	Decoder	Description	Required encoder connection
HDMI In	✓		Connect your video source to this connector. If your video source doesn't support HDMI output, use an HDMI adapter to connect it to your encoder. If your video source has a DVI connector, use the DVI to HDMI adapter included with your Maevox product to connect it to your encoder. Note: To connect to this connector, you need a shielded HDMI cable.	
HDMI Out	✓		Optional – Connect a digital monitor to this connector. If your digital monitor has a DVI connector, you need an HDMI to DVI-D adapter to connect your monitor to this connector. Note: To connect to this connector, you need a shielded HDMI cable.	
LAN1	✓	✓	Connect a network cable to this connector. Note: You can only use the second network connector on the decoder to daisy chain the 5150 decoders.	
LAN2		✓		
Line In	✓		Optional – Connect the analog audio output of your video source to this connector. If you're using HDMI audio input, this connector is disabled.	
Line Out	✓	✓	Optional – Connect your analog audio output device (such as speakers) to this connector.	Line In or HDMI In with audio

Connector	Encoder	Decoder	Description	Required encoder connection
RS232	✓	✓	<p>Optional – To control an RS232 device (such as a monitor) on one of your 5150 decoders with an RS232 controller connected to an encoder or with an RS232 controller sending commands over the network.</p> <ul style="list-style-type: none"> ▪ 5150 encoder – You need to connect an RS232 serial cable from your RS232 device to this connector. <ul style="list-style-type: none"> ▪ If your encoder is using the Relayed serial over IP feature in PowerStream Plus, use a straight through serial cable to connect your RS232 controller to your encoder. ▪ If your encoder is using the Direct serial over IP feature in PowerStream Plus, use the opposite of the serial cable required by your RS232 device. This cable may be a null modem or a straight through cable. ▪ 5150 decoder – You need to connect an RS232 serial cable from your decoder to your RS232 device. For this connection, use the serial cable required by your RS232 device. This cable may be a null modem or straight through cable. <p>If your RS232 device has a DB25 connector, use a DE9 (also known as a DB9) to DB25 converter to connect your device to this connector.</p>	RS232
SD™ Card		✓	<i>Currently unsupported.</i>	
USB	✓	✓	<i>Currently unsupported.</i>	
VGA	✓		<p>Optional – Connect an analog monitor to this connector. For local viewing of uncompressed video from your video source.</p>	

For information on installing your Matrox software, see [“Installing Matrox PowerStream Plus software”](#), page 27.

Daisy chaining your MaeveX 5150 decoders

You can daisy chain the network connections for your decoders by connecting one decoder to another.



When daisy chaining decoders, consider the following:

- For daisy chaining to work from one decoder to another, a decoder must be powered. If power is lost, the connection to the next decoder is also lost.
- When daisy chaining network connections, the maximum number of decoders connected together is ten (10). Depending on your hardware and network settings, the number of decoders you can daisy chain on the same network jack may be lower.

Validating your MaeveX setup

After connecting your MaeveX devices, we recommend you validate your connection setup and network discovery before you continue.

Description of LEDs


MaeveX 6100 encoder



The LED on your MaeveX 6100 encoder provides information to help you troubleshoot your MaeveX product. The following describes the LED on your MaeveX device.

LED color	6100 encoder
Green (solid)	Card is active.
Green (slow blink)	Card is restarting.
Green (fast blink)	Configuration reset in process.
Amber (solid)	Card is in maintenance mode.
Amber (slow blink)	Card is restarting and is in maintenance mode.
Amber (fast blink)	Card is updating the firmware.
Red (solid)	Card has detected a fatal error. Try restarting your system. If after restarting your system the LED indicator is still red, contact your vendor for technical support (see “Customer support”, page 48).
Black (off)	No power. Make sure your card is properly installed. Also, make sure your system isn’t in power saving mode (see “Step-by-step installation”, page 12). For more information, contact your vendor (see “Customer support”, page 48).

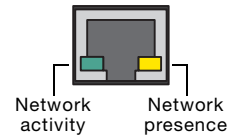
Maevex 5150 encoder and 5150 decoder

The power LED () on your Matrox 5150 encoder or 5150 decoder provides information on the status of your device. The following describes the LED on your Maevex device.

LED color	5150 encoder	5150 decoder
No LED (black)	Device isn't powered.	Device isn't powered.
Green/Red (flashing)	Device is initializing.	Device is initializing.
Green	Device is ready.	Device is ready.
Green (flashing)	Encoding and streaming.	Decoding network stream.
Red (flashing)	No valid audio/video input signal detected.	Device isn't in use.
Red	Fatal error detected.	Fatal error detected.
Amber	Device reset to factory default. Device requires maintenance.	Device reset to factory default. Device requires maintenance.
Amber (flashing)	Configuring or updating firmware.	Configuring or updating firmware.

Network connector

The network connectors on your product use indicator lights (LEDs) to provide information on the network activity and presence. The following describes the different network connector LEDs.



LED color	Network activity	Network presence
No LED (black)	No data transfer in progress or no network detected.	No communication established.
Green (flashing)	Data transfer in progress.	—
Orange	—	Network communication established.

Validating network discovery

Maevex devices are initially assigned their IP addresses through DHCP (Dynamic Host Control Protocol). After connecting your devices, we recommend verifying that all your devices are discovered by the network.

Windows 10/8.1/7 – To make sure all your devices are discovered by the network:

- **Windows 10** – Click **Start** → **File Explorer** → **Network**. Under **Other Devices**, make sure all the Maevex devices connected are listed.

- **Windows 8.1** – From the **Start** screen, go to **All Apps** → **Windows System** → **File Explorer** → **Network**. Under **Other Devices**, make sure all the Maevox devices connected are listed.
- **Windows 7** – Click **Start** → **Accessories** → **Windows Explorer** → **Network**. Under **Other Devices**, make sure all the Maevox devices connected are listed.

If prompted to enable network discovery and file sharing on your network when validating network discovery, enable these two features by clicking on the prompt at the top of your Windows Explorer window. These two features must be enabled for PowerStream Plus software to detect the Maevox devices.

After validating your connection setup, install Matrox PowerStream Plus software (see [“Installing Matrox PowerStream Plus software”](#), page 27).

Rebooting or resetting your Maeve device

This section describes how to *reboot* or perform a *configuration reset* of your Maeve device.

Maeve 6100 encoder

Press and hold the button on your device.



- **Reboot** – Quickly press the button to reboot your device. This *keeps all* your device settings, including the IP configuration and password.
- **Configuration reset** – Press and hold the button for *4-5 seconds* (until the LED turns fast blinking green*) to reboot your device and restore the default settings. This *resets all* device settings, including the IP configuration and password.

Maeve 5150 encoder or 5150 decoder

Press and hold the **Reset** button on your device with the tip of a paper clip.



Maeve 5150 encoder



Maeve 5150 decoder

- **Reboot** – Press and hold the button for *less than 2 seconds* to reboot your device. This *keeps all* your device settings, including the IP configuration and password.
- **Configuration reset** – Press and hold the button for *more than 5 seconds* (until the LED turns amber) to reboot your device and restore the default settings. This *resets all* device settings, including the IP configuration and password.

* Maeve 6100 encoder only – If, after performing a configuration reset, the LED turns amber, reboot your encoder by quickly pressing the button on your device.

Installing Matrox PowerStream Plus software

Matrox PowerStream software enables you to remotely control, manage, and configure your Maevox devices from a controller system in your Maevox environment.

This section describes how to install Matrox PowerStream software for *Windows® 10 (64-bit)*, *Windows® 8.1*, *Windows® Server® 2012*, *Windows® Server® 2012 R2*, *Windows® 7*, and *Windows® Server® 2008 R2*.



Before you begin

- You may need administrator rights to install or uninstall certain software. For more information, see Windows documentation or contact your system administrator.
- **Windows Server 2012, Windows Server 2012 R2, and Server 2008 R2** – Make sure the SSDP Discovery service, network discovery, and file sharing options are enabled. For more information, see [page 29](#).
- Make sure you're using a DHCP server. To assign an initial IP address to your devices, a DHCP (Dynamic Host Configuration Protocol) server is required.

Obtaining Matrox PowerStream Plus software

Matrox makes the latest PowerStream software available on the Matrox Web site (www.matrox.com/maevexsw).

Installing your software

To install the software for your Maevox product, run the installation program for your software package. Follow the on-screen instructions.

Accessing Matrox PowerStream Plus software

Windows 10/8.1/7 – To access the main interface of PowerStream Plus:

- **Windows 10** – Click **Start** → **All apps*** → **Matrox PowerStream Plus*** → **Matrox PowerStream Plus**. (* Depending on your configuration of Windows, this part may not be necessary.)

- Windows 8.1 – From the **Start** screen, click **Matrox PowerStream Plus**.
- Windows 7 – Click **Start** → **All Programs** (or **Programs**) → **Matrox PowerStream Plus*** → **Matrox PowerStream Plus**. (* Depending on your version and configuration of Windows, this part may not be necessary.)

More information

For information on how to use and configure PowerStream Plus software, see the Matrox PowerStream Plus User Guide.

Troubleshooting

What to do if you have a problem

If you experience problems with your Matrox product:

- Make sure your Matrox device is properly installed, you're using the correct connectors, and that all connectors are properly fastened.
- Make sure you have administrator rights on the system you want to use. For more information, see Windows documentation.
- For more information on problems related to Matrox PowerStream Plus software, see the Matrox PowerStream Plus User Guide.

If your problem persists, contact Matrox. For more information, see [“Customer support”](#), page 48.

Common problems and solutions

This section addresses specific problems to your Matrox product that could prevent you from using your system or product.

Problem Maevox device not discovered on the network

Cause Your Matrox product may not be properly installed or connected.

Solution Verify the connection and status LEDs on your Matrox product (see [“Validating your Maevox setup”](#), page 23). Also, make sure your Matrox product is properly installed or connected, and that all connectors are properly fastened.

Cause Windows Server 2012 R2/2012/2008 R2 only – The Windows SSDP Discovery service may be disabled on your system.

Solution Make sure the SSDP Discovery service is enabled on your system.

Cause Network discovery and file sharing may not be enabled on your system.

Solution Enable network discovery and file sharing on your system.

Cause The firewall for your display wall system or for your network may be enabled and may prevent communication with your Maevox devices.

Solution Make sure your firewall is properly configured to allow the necessary communication between your Maevox devices and the various networked components. For more information, see [“Appendix A – Firewall requirements”](#), page 36.

Product information

Specifications

Maevox 6100 Encoder

	Maevox 6100 encoder
Card type	PCIe x8 (power only)
Form factor	Full height
Memory	4 GB
Input connectors	4× HDMI (with digital L-PCM audio (stereo))
Networking interface	1× 100/1000 Base-T RJ45 Ethernet Port
Color sampling	4:0:0, 4:2:0 (8 bit and 10 bit) 4:2:2, 4:4:4 (8 bit)
Audio encoding	AAC-LC
Video encoding	H.264/MPEG4 Part 10 (AVC), Up to level 5.2, Baseline profile (BP), Main profile (MP), High profile (HiP), High 10 profile (Hi10P), High 4:2:2 profile (Hi422P), High 4:4:4 predictive profile separate plane (Hi444PP)
Streaming protocols	RTP, RTSP, MPEG-TS
Command protocols	UPnP, HTTPS
Multi-encode / Multi-stream	2× 3840 × 2160 @ 60 Hz, 4× 3840 × 2160 @ 30 Hz, 8× 1920 × 1080 @ 60 Hz, 16× 1280 × 720 @ 60 Hz, or numerous SD IP channels
Maximum bit rate (per stream)	TBD
Maximum combined bit rates (all streams)*	TBD
H.264 encoding capabilities	50 Kbps to 500 Mbps (CABAC, all other profiles), 50 Kbps to 800 Mbps (CAVLC, intra and baseline profiles)
Rate control	Constant bit rate (CBR), Variable bit rate (VBR), Constrained VBR, Configurable group of pictures (GOP)
Maximum power consumption	24.6 W (12 V), 6.1 W (3.3 V) Total: 30.7 W
Maximum card dimensions	22.9 cm × 1.91 cm × 11.1 cm / 9.02" × 0.75" × 4.376"
Certifications	Class B: ACMA, CE, FCC, ICES, VCCI, Korea

* Depending on network speed and conditions.

Maevox 5150 Encoder

	Maevox 5150 encoder
Video input connector	1× HDMI
Video output connectors	1× HD-15 (VGA) + 1× HDMI
Audio input connector	1× mini-stereo jack
Audio output connector	1× mini-stereo jack
Network connector	1× RJ45
RS232 connector	1× DE9 (also known as DB9) – female
Video stream output	MPEG-4 Part 10 / AVC (H.264)
Audio stream support	MPEG4-GENERIC (firmware version newer than 1.03.03), MPEG4-LATM (up to firmware version 1.03.03)
Streaming protocols	RTP, RTSP, RTCP, UDP
Command protocols	TCP/IP, UPnP, HTTP
Supported resolutions (input)^{†‡}	1920 × 1200, 1920 × 1080, 1680 × 1050, 1600 × 1200, 1600 × 900, 1440 × 900, 1400 × 1050, 1360 × 768, 1280 × 1024, 1280 × 960, 1280 × 720, 1024 × 768, 800 × 600, 720 × 576, 720 × 480, and 640 × 480
Supported resolutions (output)	1920 × 1200, 1920 × 1080, 1680 × 1050, 1600 × 1200, 1600 × 900, 1440 × 900, 1400 × 1050, 1366 × 768, 1360 × 768, 1280 × 1024, 1280 × 960, 1280 × 768, 1280 × 720, 1024 × 768, 852 × 480, 848 × 480, 800 × 600, 720 × 576, 720 × 480, and 640 × 480
Additional supported HDMI resolutions[†]	1080p50, 1080p30, 1080i60/50 [§] , 720p50, and 576p50
Maximum unicast connections[¶]	8
Power requirements	5V DC, maximum 5 A (5 A fuse for overcurrent protection)
Power connector	DIN 4 female (4-pin)
Power consumption	Maximum: 9 W ^{**} Minimum: 6 W
Dimensions	21.59 cm × 2.59 cm × 10.16 cm / 8.50" × 1.02" × 4.00"
Certifications	Class B: ACMA, CE, FCC, ICES, VCCI, Korea

* All supported resolutions have a vertical refresh rate of 60 Hz.

† When using a display resolution equal to or higher than 1280×720p60, we recommend you use certified high-speed HDMI cables.

‡ When pass through is enabled, only the resolutions supported by your monitor may be available.

§ Interlaced resolutions are only supported at input. When using interlaced resolutions, the capture rate selection is disabled and your encoder automatically captures all frames.

¶ With a resolution of 1080p at 15Mb/s.

** With a stream of 1080p60 at 25Mb/s.

Maevox 5150 Decoder

	Maevox 5150 decoder
Video output connectors	1× HDMI
Audio output connector	1× mini-stereo jack
Network connectors	2× RJ45
RS232 connector	1× DE9 (also known as DB9) – female
Video stream output	MPEG-4 Part 10 / AVC (H.264)
RS232 connector	1× DE9 (also known as DB9) – male
Video stream support	MPEG-4 Part 10 / AVC (H.264)
Audio stream support	MPEG4-GENERIC (firmware version newer than 1.03.03), MPEG4-LATM
Streaming protocols	RTP, RTSP, RTCP, UDP
Command protocols	TCP/IP, UPnP, HTTPS
Supported resolutions (output)*†	1920 × 1200, 1920 × 1080, 1680 × 1050, 1600 × 1200, 1600 × 900, 1440 × 900, 1400 × 1050, 1366 × 768, 1360 × 768, 1280 × 1024, 1280 × 960, 1280 × 768, 1280 × 720, 1024 × 768, 852 × 480, 848 × 480, 800 × 600, 720 × 576, 720 × 480, and 640 × 480
Additional supported HDMI resolutions†	1080p50, 1080p30, 720p50, and 576p50
Power requirements	5V DC, maximum 5 A (5 A fuse for overcurrent protection)
Power connector	DIN 4 female (4-pin)
Power consumption	Maximum: 6 W‡ Minimum: 4.5 W
Dimensions	12.83 cm × 2.59 cm × 10.90 cm / 5.05" × 1.02" × 4.29"
Certifications	Class B: ACMA, CE, FCC, ICES, VCCI, Korea

* All supported resolutions have a vertical refresh rate of 60 Hz.

† When using a display resolution equal to or higher than 1280×720p60, we recommend you use certified high-speed HDMI cables.

‡ With a stream of 1080p60 at 25Mb/s.

External power supply

	5150 encoder	5150 decoder
Input AC voltage range	100 to 240 V AC	
Input frequency	50 to 60 Hz	
Input connector	IEC 60320-C8	
Output voltage	+5 V DC	
Output connector	DIN 4 male (4-pin) with lock	
Maximum power consumption	15 W	

Environmental

Temperature, operational	0 to 45 °C (32 to 113 °F)
Temperature, non-operational storage and transportation	-40 to 70 °C (-40 to 158 °F)
Humidity, operational (indoor)	20% to 80% (non-condensing)
Humidity, non-operational storage and transportation	5% to 95% (non-condensing)
Atmospheric pressure, operational	650hPa (3,580 meters / 11,745 feet) to 1013hPa (0 meters / 0 feet)
Atmospheric pressure, non-operational and transportation	192hPa (12,000 meters / 39,370 feet) to 1020hPa (-50 meters / -164 feet)

Supported standards

	6100 encoder	5150 encoder	5150 decoder
HDMI version 1.4b compatible	✓	✓	✓
DVI 1.0 compatible (using HDMI to DVI-D adapter)	✓	✓	✓
EDID (Extended Display Identification Data) 1.3 and VESA E-EDID Standard Release A, Revision 1	✓	✓	✓

Appendix A – Firewall requirements

The following are the firewall requirements for your controller system and for a network with a Maevox environment.

PowerStream

The following are the firewall requirements for your controller system.

Network Port	Type	Inbound	Outbound	Functionality
20,21	TCP	—	✓	FTP: Failsafe file upload*
53	TCP	—	✓	DNS: DNS requests
443†	TCP	—	✓	HTTPS: PowerStream commands
1900†	UDP	✓	✓	UPnP: Microsoft SSDP for discovery of UPnP devices
		✓	✓	Note: ICMP must be enabled (ping).

* Maevox 5150 decoder only.

† Minimum requirements.

Firmware updater

The following are the firewall requirements for a system running the Matrox Firmware Updater.

Network Port	Type	Inbound	Outbound	Functionality
20,21	TCP	—	✓	FTP: File upload
22*	TCP	✓	✓	SSH: Firmware update
443*	TCP	—	✓	HTTPS: Authentication
1900*	UDP	✓	✓	UPnP: Microsoft SSDP for discovery of UPnP devices

* Minimum requirements.

Maevox devices

The following are the requirements for a network firewall present on a network with a Maevox environment.

Network Port	Type	Inbound	Outbound	Functionality
20,21	TCP	✓	—	FTP: File upload
22*	TCP	✓	✓	SSH: Firmware update
69	UDP	—	✓	DHCP: DHCP client
123	UDP	✓	✓	NTP: Network Time Protocol
161	UDP	✓	✓	SNMP: Network management (public community string)
443*	TCP	✓	—	HTTPS: PowerStream commands and Firmware Updater Authentication
1900*	UDP	✓	✓	UPnP: Microsoft SSDP for discovery of UPnP devices
Ephemeral*	UDP	✓	✓	RTP/RTCP: Audio and video streams and control
8554 (Maevox 5150), 3049 (Maevox 6100)*	TCP	✓	✓	RTSP: Streaming (configurable)
12000†	TCP	✓	✓	RS232: RS232 virtualization‡

* Minimum requirements.

† Fixed value when using the **Relayed serial over IP** feature in PowerStream Plus. User defined when using the **Direct serial over IP** feature in PowerStream Plus.

‡ Maevox 5150 encoder and 5150 decoder only.

Accessing your Windows Firewall settings



Note: You may need administrator rights to modify your Windows Firewall settings. For more information, see Windows documentation or contact your system administrator.

To access your Windows Firewall settings:

Windows 10/8.1/7 –

- 1 Windows 10 – Click **Start** → **Settings** → **Network & Internet** → **Ethernet** → **Windows Firewall**.

Windows 8.1 – From the **Start** screen, go to **All Apps** → **Windows System** → **Control Panel** → **Network and Internet*** → **Network and Sharing Center***. (* Depending on your configuration, these steps may be unnecessary.)

Windows 7 – Click **Control Panel** → **Network and Internet*** → **Network and Sharing Center**. (* Depending on your configuration, these steps may be unnecessary.)

2 Windows 10 – In the left panel, click **Advanced Settings**.

Windows 8.1/7 – In the left panel, click **Windows Firewall** → **Advanced Settings**.

Adding rules to your Windows Firewall settings



Note: You may need administrator rights to modify your Windows Firewall settings. For more information, see Windows documentation or contact your system administrator.

Windows 10/8.1/7 –

1 Windows 10 – Click **Start** → **Settings** → **Network & Internet** → **Ethernet** → **Windows Firewall**.

Windows 8.1 – From the **Start** screen, go to **All Apps** → **Windows System** → **Control Panel** → **Network and Internet*** → **Network and Sharing Center***. (* Depending on your configuration, these steps may be unnecessary.)

Windows 7 – Click **Control Panel** → **Network and Internet*** → **Network and Sharing Center***. (* Depending on your configuration, these steps may be unnecessary.)

2 Windows 10 – In the left panel, click **Advanced Settings**.

Windows 8.1/7 – In the left panel, click **Windows Firewall** → **Advanced Settings**.

3 Click **Inbound Rules**.

4 In the **Actions** panel, click **New Rule**. Configure the new rule with the following settings:

- **Rule** – Select **Custom**.
- **Program** – Select **All programs**.
- **Protocol and Ports** – Next to **Protocol**, select **TCP**. Next to **Local port**, select **Specific ports**. For the port number, enter **445**. Next to **Remote port**, select **All Ports**.
- **Scope** – Under the remote IP address, add the IP range you want to use for your encoders. You can use a range (such as *192.168.1.0/24*) or a single IP address (such as *192.152.168.62*).
- **Action** – Select **Allow the connection**.
- **Profile** – Select the network location of your system (**Domain**, **Private**, or **Public**).
- **Name** – Enter the name for your rule (such as *Maevex Encoder Recording – TCP rule*).

5 In the **Actions** panel, click **New Rule**. Configure the new rule with the following settings:

- **Rule type** – Select **Custom**.
- **Program** – Select **All programs**.
- **Protocol and Ports** – Under **Protocol type**, select **ICMPv4**.
- **Scope** – Under the remote IP address, add the IP range you want to use for your encoders. You can use a range (such as *192.168.1.0/24*) or a single IP address (such as *192.152.168.62*).
- **Action** – Select **Allow the connection**.
- **Profile** – Select the network location of your system (**Domain**, **Private**, or **Public**).
- **Name** – Enter the name for your rule (such as *Maevox Encoder Recording – ICMPv4 rule*).

For more information on configuring your Windows firewall, see your network administrator.

Appendix B – Providing adequate airflow to your Maevox 5100 Series device

Maevox 5150 Encoder and 5150 Decoder – Because the body of your device is used to disperse heat, it requires adequate airflow to ensure proper operation and to prevent damage. The following provides guidelines for effective airflow around your device.

- **Leave the proper amount of room around your device** – To prevent airflow restriction, we recommend allowing *at least* 0.75 inches (1.91 cm) of clearance between the top of your device and anything above it. More space may be required depending on your environment.

When your device is resting on a plain surface, make sure your device is resting on the original rubber feet.

- **Operate your device in a well ventilated location** – Don't operate your device near a heat source or restrict airflow to your device (for example, by operating your device inside a desk cabinet).
- **Monitor your ambient temperatures** – Make sure the ambient temperature doesn't exceed the maximum recommended temperatures.

For more information on supported operating temperatures, see [“Environmental”, page 34](#).

Appendix C – Mounting your Maevox 5100 Series device

Maevox 5150 Encoder and 5150 Decoder – This section provides guidelines for mounting your Maevox devices in rack mounts or on VESA mounts using one or multiple mounting kits available from Matrox: the rack mounting kit and the angled bracket kit.

Mounting guidelines

To prevent damage to your Matrox hardware, read the following guidelines before mounting your Matrox hardware:

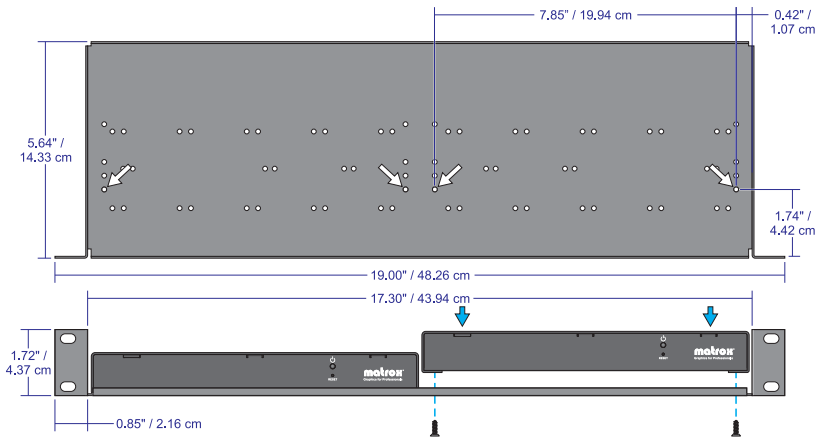
- **Mounting shelf only** – To install your mounting shelf, fasten it to the rack as per your rack's instructions. Head screws compatible with most rack mounts are provided.
- **Mounting shelf only** – The mounting shelf has existing holes for your Maevox device that allow the shelf to be mounted facing forward or backward.
- Use a hand screwdriver to carefully tighten each screw. Make sure not to overtighten the screws.
- Don't stack anything directly over the device.
- Make sure the cables connected to your device are properly secured and that no tension is applied to them.
- Make sure the ambient temperature doesn't exceed the maximum recommended temperatures. For more information, see ["Product information"](#), page 31.

Once your Maevox device is mounted, you can connect your system, monitors, and devices to your device.

Mounting your Maevox 5150 encoder or 5150 decoder

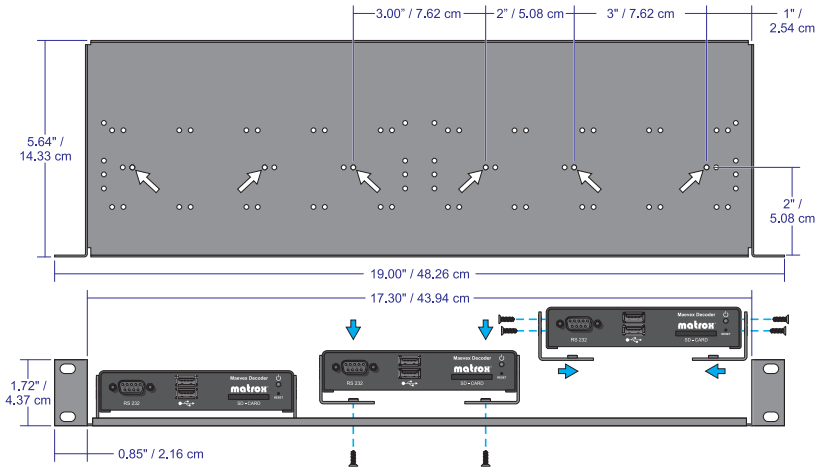
Using the mounting shelf kit in a rack mount, you can mount two (2) Maevox encoders or three (3) decoders horizontally on a single shelf.

Maevex 5150 encoder



- Your Maevex encoder has two (2) mounting holes under its casing. Use two (2) 6 mm M3 flat-head screws (included with your mounting shelf) to secure each device. You need to remove the four (4) rubber pads under your encoder before you can secure your device to the shelf.

Maevex 5150 decoder

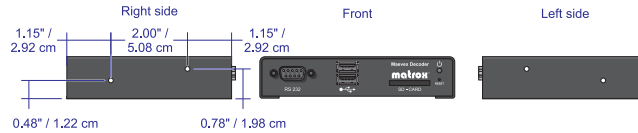


- Your decoder has two (2) mounting holes on each side. To mount your decoder horizontally, you need two (2) angled brackets (kit sold separately).
- To secure the angled brackets to your device and to the shelf, use six (6) 6 mm M3 flat-head screws (included in your kit).

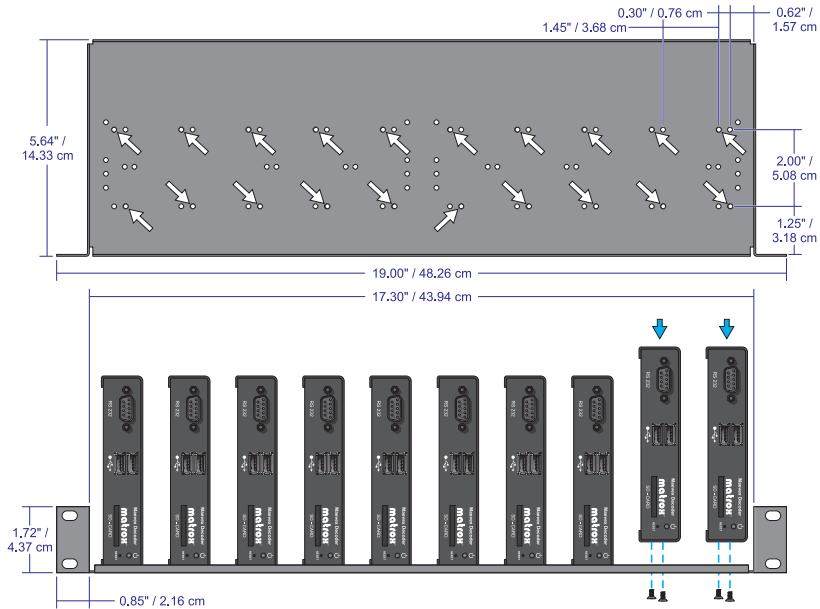
Mounting your Matrox MaeveX 5150 decoders vertically

Using the mounting shelf kit in a rack mount, you can mount ten (10) MaeveX decoders vertically on a single shelf.

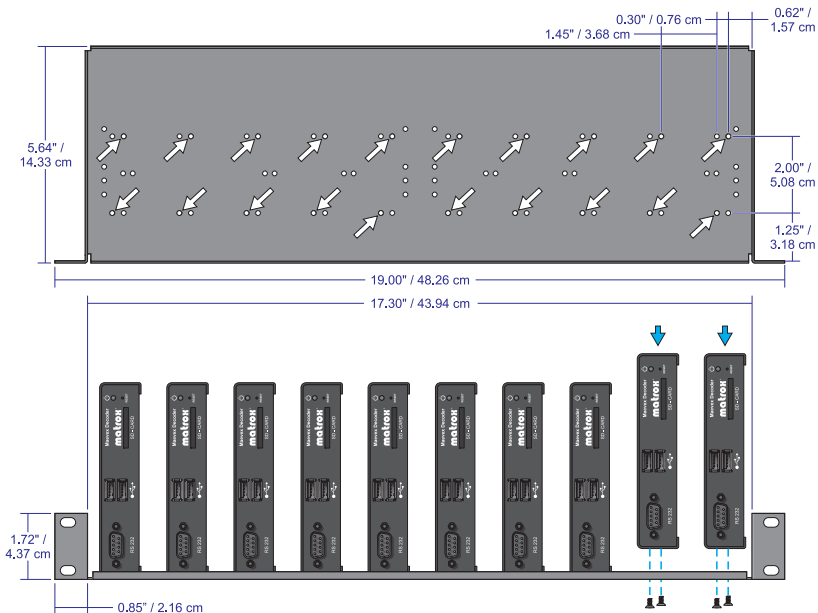
- Mounting MaeveX decoders vertically requires the height of a 3U shelf.
- Your MaeveX decoder has two (2) mounting holes on each side. Use two (2) 6 mm M3 flat-head screws (sold separately) to secure each device to the mounting shelf. The holes used to secure the device to the shelf differ depending on which side (left or right) the device is mounted.



Left side mount



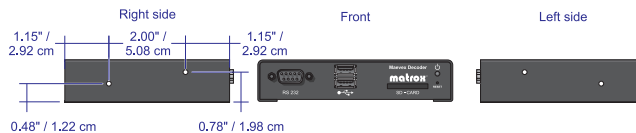
Right side mount



Mounting your MaeveX 5150 decoders on VESA mounts

You can mount your MaeveX decoders on VESA compliant mounts (75, 100, or 200 mm) or on the back of devices with VESA compliant mounting holes.

- To mount your decoder on a VESA mount, you need two (2) angled brackets (kit sold separately).
- Your MaeveX decoder has two (2) mounting holes on each side. Use four (4) 6 mm M3 screws (included in your kit) to secure each device to the angled brackets.

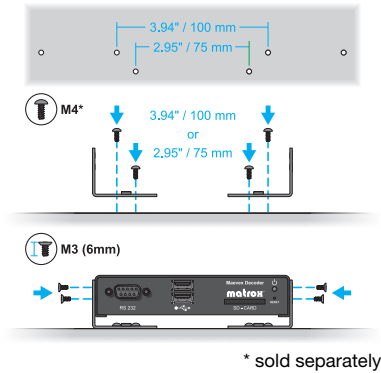


- If a decoder is attached to a VESA mount, no other device can use that VESA mount.

Mounting to a 75 or 100 mm mounting space

To mount your decoder on a 75 or 100 mm mounting space:

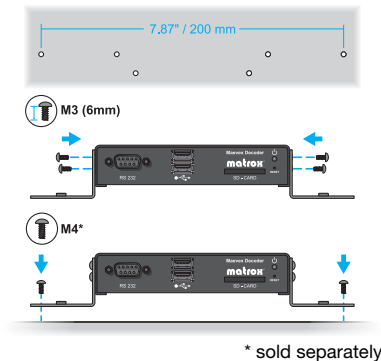
- Attach the brackets to your VESA mount before attaching your brackets to your device.
- Use two (2) M4 screws (sold separately) to attach your brackets to the mount.
- Use four (4) 6 mm M3 flat-head screws (included in your kit) to attach your brackets to your device.



Mounting to a 200 mm mounting space

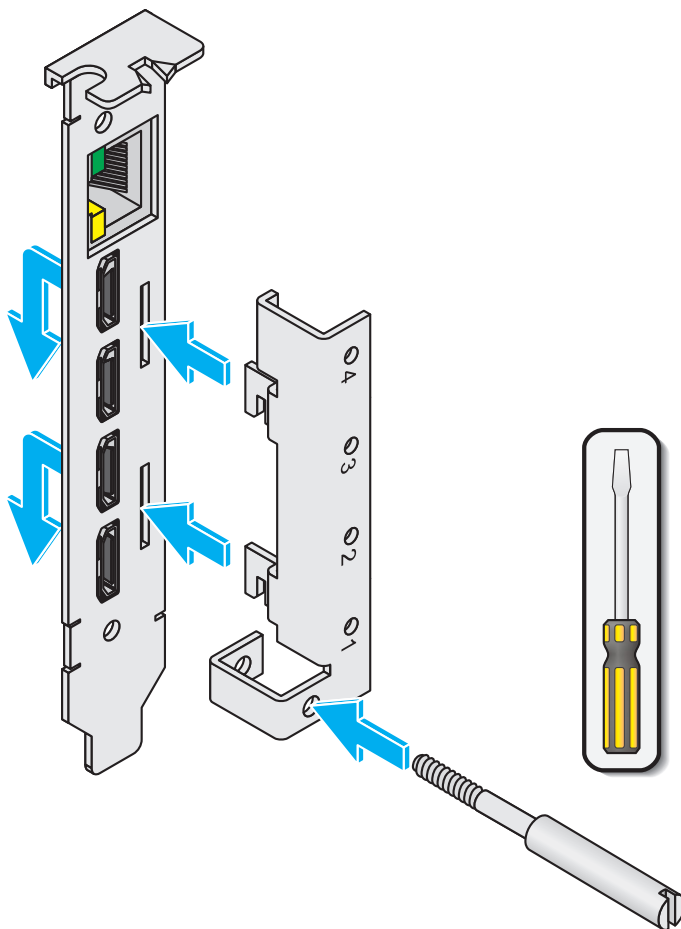
To mount your decoder to a 200 mm mounting space:

- Attach your brackets to your device before attaching to your VESA mount.
- Use four (4) 6mm M3 pan-head screws (included in your kit) to attach your brackets to your device.
- Use two (2) M4 screws (sold separately) to attach your brackets to the mount.

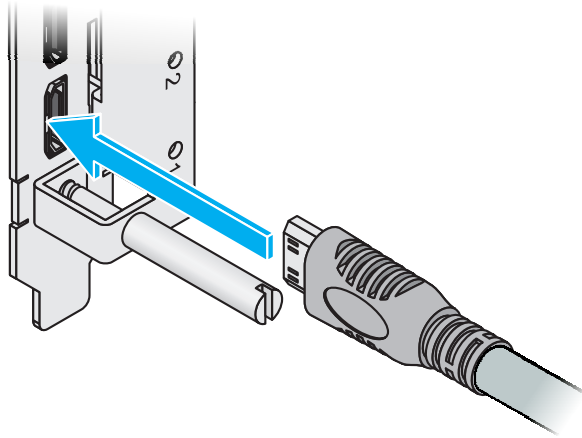


Appendix D – Installing your Matrox secure cable solution

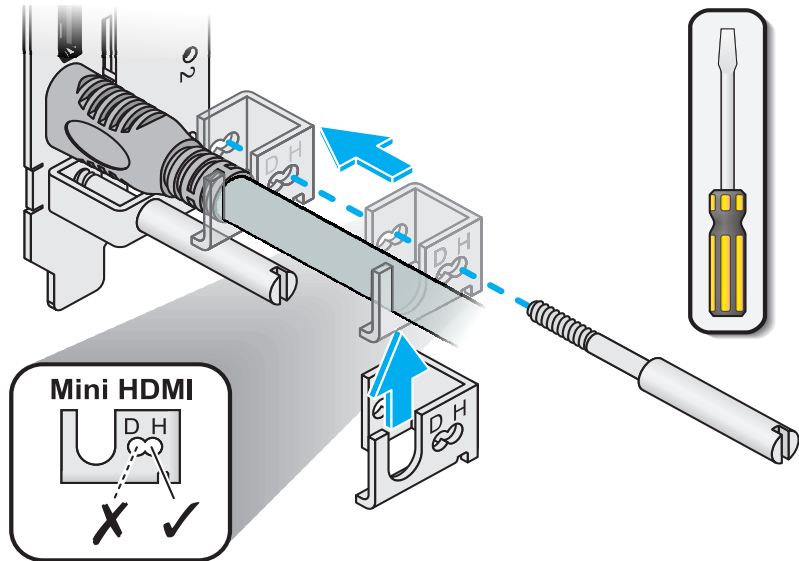
1



2



3



Customer support

Matrox Web

Our Web site has product literature, press releases, technical material, a sales office list, trade show information, and other relevant material. Visit the Matrox Graphics Web site at www.matrox.com/graphics.

Technical support

Matrox values your business and offers professional support for your Matrox product.

If your product was purchased through a Matrox dealer, contact your dealer for product support. This is the quickest and most effective method of technical assistance. Your dealer is familiar with your complete system.

If your product was purchased through Matrox, contact your Matrox representative or visit our technical support Web site at www.matrox.com/graphics/support.

Information we need

Please give a complete description of the problem, and include:

- Matrox product serial number, model number, revision number, and firmware number.
- Computer brand and model name.
- Graphics card manufacturer, model number, revision number, BIOS number, driver type and version.
- Monitors brand and model name.
- Operating system, version, and service pack.

Firmware package

A more recent firmware package may support more features and may offer increased capabilities. To obtain the latest firmware package, see the Matrox Web site (www.matrox.com/maevexsw).

View your warranty information

Matrox makes warranty information available on the Matrox site (www.matrox.com/graphics/en/about/warranty).

Register your Matrox product

Please register online (www.matrox.com/graphics/en/registration) to be eligible for customer support, new product announcements, and information on special offers and upcoming events.

USA

FCC Compliance Statement

Remark for the Matrox hardware products supported by this guide This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment causes harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: • Reorient or relocate the receiving antenna • Increase the separation between the equipment and receiver • Connect the equipment into an outlet on a circuit different from that to which the receiver is connected • Consult the dealer or an experienced radio/TV technician for help.

WARNING Changes or modifications to this unit not expressly approved by the party responsible for the compliance could void the user's authority to operate this equipment.

Declaration of conformity of a Class B digital device according to the FCC rules

We, the Responsible Party Matrox, 2002 Ridge Road, Champlain, NY 12919 • Telephone: (514) 822-6000 (extension 2026) • Attention: Conformity Group Matrox

Declaration The Matrox hardware products supported by this guide comply with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) these devices may not cause harmful interference, and (2) these devices must accept any interference received, including interference that may cause undesired operation. Any question regarding this declaration should be forwarded to the above coordinates.

CANADA

(English) Industry Canada Compliance Statement

Remark for the Matrox hardware products supported by this guide These digital devices do not exceed the Class B limits for radio noise emission from digital devices set out in the Radio Interference Regulation of Industry Canada.

(Français) Conformité avec les exigences du ministère de l'Industrie Canada

Remarque sur les produits matériels Matrox couverts par ce guide Ces appareils numériques n'émettent aucun bruit radioélectrique dépassant les limites applicables aux appareils numériques de Classe B prescrites dans le Règlement sur le brouillage radioélectrique édicté par Industrie Canada.

JAPAN

VCCI Compliance Statement

Remark for the Matrox hardware products supported by this guide This is a Class B product based on the standard of the Voluntary Control Council for Interference from Information Technology Equipment (VCCI). If this is used near a radio or television receiver in a domestic environment, it may cause radio interference. Install and use the equipment according to the instruction manual.

この装置は、クラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。

取扱説明書に従って正しい取り扱いをして下さい。 VCCI-B

KOREA

B 급 기기 (가정용 방송통신기자재)

이 기기는 가정용 (B 급) 전자파적합기기로서 주로 가정에서 사용하는 것을 목적으로 하며, 모든 지역에서 사용할 수 있습니다.

EUROPE

(English) European user's information – Information on Conformity

Remark for the Matrox hardware products supported by this guide These devices comply with EC Directive 2014/30/EU for a Class B digital device. They have been tested and found to comply with EN55022/CISPR22 and EN55024/CISPR24. In a domestic environment these products may cause radio interference in which case the user may be required to take adequate measures. These products have been tested in a typical class B compliant host system. It is assumed that these products will also achieve compliance in any class B compliant system.

(Français) Informations aux utilisateurs Européens – Informations sur la conformité

Remarque sur les produits matériels Matrox couverts par ce guide Ces unités sont conformes à la directive communautaire 2014/30/EU pour les unités numériques de classe B. Les tests effectués ont prouvé qu'elles sont conformes aux normes EN55022/CISPR22 et EN55024/CISPR24. Le fonctionnement de ces produits dans un environnement résidentiel peut causer des interférences radio, dans ce cas l'utilisateur peut être amené à prendre les mesures appropriées. Ces produits ont été testés dans un système hôte typique compatible classe B. On suppose qu'ils présenteront la même compatibilité dans tout système compatible classe B.

(Deutsch) Information für europäische Anwender – Konformitäts-Informationen

Anmerkung für die Matrox Hardware-Produktunterstützung durch dieses Handbuch Diese Geräte entsprechen EC Direktive 2014/30/EU für ein digitales Gerät Klasse B. Sie wurden getestet und entsprechen demnach EN55022/CISPR22 und EN55024/CISPR24. In einer Wohnumgebung können diese Produkte Funkinterferenzen erzeugen, und der Benutzer kann genötigt sein, entsprechende Maßnahmen zu ergreifen. Diese Produkt wurden in einem typischen, der Klasse B entsprechenden, Host-System getestet. Es wird davon ausgegangen, daß diese Produkte auch in jedem Klasse B entsprechenden System entsprechend funktionieren.

(Italiano) Informazioni per gli utenti europei – Informazioni sulla conformità

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(Español) Información para usuarios europeos – Información sobre la conformidad

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(English) European user's information – Directive on Waste Electrical and Electronic Equipment (WEEE)

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(Français) Informations aux utilisateurs Européens – Règlementation des déchets d'équipements électriques et électroniques (DEEE)

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(Italiano) Informazioni per gli utenti europei – Direttiva sui rifiuti di apparecchiature elettriche ed elettroniche (RAEE)

Si prega di riferirsi al sito Web Matrox (www.matrox.com/environment/en/weee) per le informazioni di riciclaggio.

FRANCE

Avertissement sur l'épilepsie

À lire avant toute utilisation d'un jeu vidéo par vous-même ou votre enfant Certaines personnes sont susceptibles de faire des crises d'épilepsie ou d'avoir des pertes de conscience à la vue de certains types de lumières clignotantes ou d'éléments fréquents dans notre environnement quotidien. Ces personnes s'exposent à des crises lorsqu'elles regardent certaines images télévisées ou qu'elles jouent à certains jeux vidéo. Ces phénomènes peuvent apparaître alors même que le sujet n'a pas d'antécédent médical ou n'a jamais été confronté à une crise d'épilepsie.

Si vous-même ou un membre de votre famille avez déjà présenté des symptômes liés à l'épilepsie (crise ou perte de conscience) en présence de stimulations lumineuses, veuillez consulter votre médecin avant toute utilisation.

Nous conseillons aux parents d'être attentifs à leurs enfants lorsqu'ils jouent avec des jeux vidéo. Si vous-même ou votre enfant présentez un des symptômes suivants: vertige, trouble de la vision, contraction des yeux ou des muscles, perte de conscience, trouble de l'orientation, mouvement involontaire ou convulsion, veuillez immédiatement cesser de jouer et consultez un médecin.

Précautions à prendre dans tous les cas pour l'utilisation d'un jeu vidéo Ne vous tenez pas trop près de l'écran.

- Jouez à bonne distance de l'écran de TV et aussi loin que le permet le cordon de raccordement.
- Utilisez de préférence les jeux de vidéo sur un écran de petite taille.
- Évitez de jouer si vous êtes fatigué ou si vous manquez de sommeil.
- Assurez-vous que vous jouez dans une pièce bien éclairée.
- En cours d'utilisation, faites des pauses de dix à quinze minutes toutes les heures.

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