

# KanexPro™

## MX-HDBASE8X8-4K

### 4K HDBaseT™ 8x8 Matrix Switcher



**All Rights Reserved**

Version: MX-HDBASE8X8-4K\_2015V1.1

## Preface

Read this user manual carefully before using this product. Pictures shown in this manual is for reference only, different model and specifications are subject to real product.

This manual is only for operation instruction only, not for any maintenance usage. The functions described in this version are updated till April 2015. Any changes of functions and parameters since then will be informed separately. Please refer to the dealers for the latest details.

**All product function is valid till 2015-4-13.**

## Trademarks

Mentioned product model, logo are trademarks. Any other trademarks mentioned in this manual are acknowledged as the properties of the trademark owner. No part of this publication may be copied or reproduced without the prior written consent.

## FCC Statement

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. It has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a commercial installation.

Operation of this equipment in a residential area is likely to cause interference, in which case the user at their own expense will be required to take whatever measures may be necessary to correct the interference

Any changes or modifications not expressly approved by the manufacture would void the user's authority to operate the equipment.



## **SAFETY PRECAUTIONS**

To insure the best from the product, please read all instructions carefully before using the device. Save this manual for further reference.

- Unpack the equipment carefully and save the original box and packing material for possible future shipment
- Follow basic safety precautions to reduce the risk of fire, electrical shock and injury to persons.
- Do not dismantle the housing or modify the module. It may result in electrical shock or burn.
- Using supplies or parts not meeting the products' specifications may cause damage, deterioration or malfunction.
- Refer all servicing to qualified service personnel.
- To prevent fire or shock hazard, do not expose the unit to rain, moisture or install this product near water.
- Do not put any heavy items on the extension cable in case of extrusion.
- Do not remove the housing of the device as opening or removing housing may expose you to dangerous voltage or other hazards.
- Install the device in a place with fine ventilation to avoid damage caused by overheat.
- Keep the module away from liquids.
- Spillage into the housing may result in fire, electrical shock, or equipment damage. If an object or liquid falls or spills on to the housing, unplug the module immediately.
- Do not twist or pull by force ends of the optical cable. It can cause malfunction.
- Do not use liquid or aerosol cleaners to clean this unit. Always unplug the power to the device before cleaning.
- Unplug the power cord when left unused for a long period of time.
- Information on disposal for scrapped devices: do not burn or mix with general household waste, please treat them as normal electrical wastes.

## **Contents**

1. Introduction.....	1
1.1 Introduction to the 4K HDBaseT 8x8 Matrix Switcher .....	1
1.2 Features .....	1
1.3 Package List.....	1
2. Product Appearance of the 4K HDBaseT 8x8 Matrix Switcher .....	2
2.1 Front Panel.....	2
2.2 Rear Panel .....	4
3. System Connection .....	5
3.1 System Applications .....	5
3.2 Usage Precautions.....	5
3.3 Connection Diagram .....	6
3.4 Connection Procedure .....	6
3.5 Connection with HDMI Twisted Pair PoC Receiver .....	7
4. System Operations.....	7
4.1 Front Panel Button Control.....	7
4.1.1 Switching I/O connection.....	7
4.1.2 EDID Management.....	8
4.1.3 Inquiry .....	9
4.1.4 Clear operation.....	10
4.2 IR Control .....	10
4.2.1 Usage of IR Remote.....	12
4.2.2 IR Operations .....	13
4.3 RS232 Control.....	16
4.3.1 Connection with RS232 Communication Port.....	16
4.3.2 Installation/uninstallation of RS232 Control Software .....	16
4.3.3 Basic Settings .....	16
4.3.4 RS232 Communication Commands.....	18
4.3.5 RS232 Control Modes.....	26
4.3.6 Control 3rd-Party Device from Local .....	27
4.3.7 Bi-directional RS232 Control.....	28

4.4 TCP/IP Control .....29

    4.4.1 Control Modes.....29

    4.4.2 GUI for TCP/IP control .....30

    4.4.3 GUI Update .....34

4.5 Firmware Update via USB.....34

5. Specification .....36

6. Troubleshooting & Maintenance.....38

7. After-sales Service .....40

## **1. Introduction**

### **1.1 The MX-HDBASE8X8-4K**

The KanexPro MX-HDBASE8X8-4K matrix switcher is a professional 8 HDMI input to 8 HDBaseT output switch with 4 HDMI mirrored outputs designed for routing 4K/UHD applications. For proficient audio capabilities it includes 8 auxiliary audio inputs for stereo and 8 stereo outputs for HDMI audio de-embedding and 8 IR inputs. The HDMI inputs from the matrix can be controlled via front panel buttons, bi-directional IR & RS232, or in GUI mode using Ethernet. The selected source is delivered to HDMI Output 1~4(for HDMI input 1~4) & HDBaseT outputs 1~8 (easy extension to 70m at 1080p and 40m at 4Kx2K on a single CAT5e/6 connection with optional PoE based HDBaseT receivers) simultaneously. The unit provides built-in EDID and HDCP management.

### **1.2 Features**

- Ultra-fast 8x8 switching with instant display
- Distribute eight HDBaseT outputs up to 70m at 1080p & 40m at 4Kx2K on a single CAT5e/6 cable.
- Supports power over Ethernet (PoE) to all eight receivers
- Four HDMI mirrored outputs for local monitor support
- Deep color support up to 16 bit
- RGB/YCbCr 4:4:4, YCbCr: 4:2:2, 4K/30Hz
- Illuminated buttons w/ Front panel LCD
- Dedicated audio zones for digital and stereo audio
- Audio De-embedding
- Advanced EDID & HDCP management
- Bi-directional IR & RS-232 control
- Built-in GUI using Ethernet connectivity
- Controllable via front panel, RS232, IR & IP
- IR remote control included
- Easy firmware upgrade thru Micro-USB port
- Locking HDMI connectors
- 2 RU rack-mountable steel enclosure

- External International power supply (100V-240V AC, 50/60Hz)

### 1.3 Package List

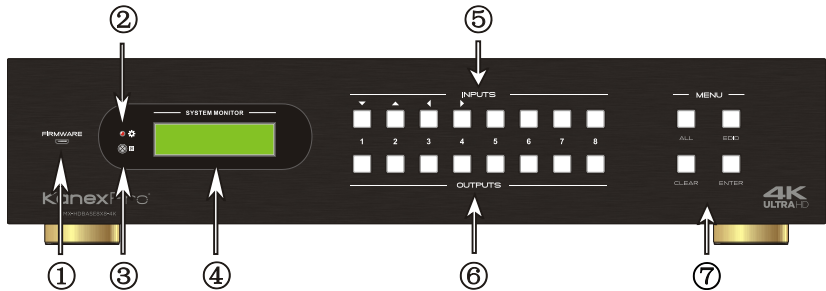
- 1 x 4K HDBaseT 8x8 Matrix Switcher
- 2 x Mounting ears (6 x Screws)
- 1 x RS232 cable
- 1 x IR Receiver
- 4 x Plastic cushions (4 x Black Screws)
- 1 x IR remote
- 1 x Power cord
- 24 x Pluggable Terminal Blocks
- 1 x User manual

#### Notes:

- 1) Confirm if the product and the accessories are all included, if not, please contact with the dealers.
- 2) This matrix switcher does not include any receivers, please order the receivers separately by contacting your AV dealer or KanexPro directly.

## 2. Product Appearance of the KanexPro 8x8 Matrix Switcher

### 2.1 Front Panel



No.	Name	Description
<input type="checkbox"/>	Firmware	Micro USB port for updating firmware
<input type="checkbox"/>	Power Indicator	<ul style="list-style-type: none"> <li>➤ Illuminate red when power on</li> <li>➤ Illuminate yellow in standby mode</li> </ul>
<input type="checkbox"/>	IR	In-built IR sensor, receive IR signals sent from IR remote.
<input type="checkbox"/>	LCD Screen	Display real-time operation status.
<input type="checkbox"/>	INPUTS/Menu buttons	<ul style="list-style-type: none"> <li>➤ Normal mode: Back-lit buttons, ranging from "1" to "8".</li> <li>➤ Inquiry mode (buttons 1~4): Press, "ENTER" for more than</li> </ul>

		3 seconds to enter this mode. Dial ◀ ▶ to select different menus, ▲ ▼ to select different options.
□	OUTPUTS buttons/ EDID Management buttons	<ul style="list-style-type: none"> <li>➤ Normal mode: Backlit buttons, ranging from "1" to "8". Output 1~4 support synchronous local HDMI output.</li> <li>➤ EDID Invoking mode: press and hold EDID button for 3 seconds or more to enter this mode, buttons 1~6 correspond to the 6 embedded EDID data separately. Press any of the 6 buttons to invoke embedded EDID data.</li> </ul>
□	Function buttons	<ul style="list-style-type: none"> <li>➤ <b>ALL</b>: Select all inputs/ outputs <b>Example</b>: To transfer both AV and IR signals from input channel No.1 to all output channels. <b>Operation</b>: Press buttons in this order: "1", "ALL", "ENTER"</li> <li>➤ <b>EDID</b> management button: Enable input port to manually capture and learn the EDID data of output devices. <b>Example</b>: Input channel No.2 captures and learns the EDID data of output channel No.4 <b>Operation</b>: Press buttons in this order: "EDID", "2", "4", "ENTER"</li> <li>➤ <b>CLEAR</b>: Withdraw an operation like switching output channel; learning EDID data before it comes into effect. Meanwhile, the matrix will return to the previous status.</li> <li>➤ <b>ENTER</b>: Confirm operation. Press and hold it for 3 seconds to enter in Inquiry mode.</li> </ul>

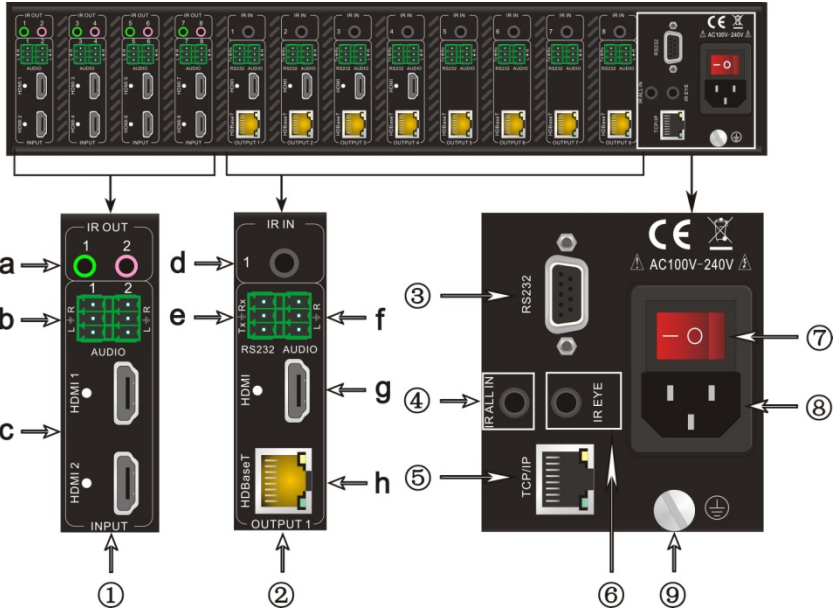
**Notes:** Pictures shown in this manual are for reference only; different model and specifications are subject to real product.

**Important:**

This matrix switcher does not include any receivers, please order the receivers separately by contacting your AV dealer or KanexPro directly. Referring part # **HDBASE70POER** for optional HDBaseT receivers which are powered over Ethernet from the Matrix switcher.



## 2.2 Rear Panel



No.	Name	Description
□	INPUTS	a. <b>IR OUT:</b> 8 in total connect with IR emitters to deliver the IR signal sent from the far-end receivers connected to the HDBaseT ports. These IR OUT sockets make up an IR matrix with the IR IN sockets on the far-end receivers, and all can be switched synchronously with the AV signal, or separately switching. In default setting, the 8 IR OUT corresponds with the 8 IR IN, i.e. IR OUT1→IR IN1, IR OUT2→IR IN2, ...IR OUT8→IR IN8.
		b. <b>AUDIO:</b> Auxiliary audio input ports, 8 in total, connect with analog audio sources
		c. <b>HDMI:</b> HDMI input ports, 8 in total, type A female HDMI connector, connect with HDMI input source devices.
□	OUTPUTS	d. <b>IR IN:</b> Connect with IR receiver (with carrier), 8 in total, correspond to the 8 IR OUT, cannot be switched separately. It makes up an IR bi-directional transmission with the IR OUT on the corresponding far-end receiver.
		e. <b>RS232:</b> 3-pinpluggable terminal blocks, 8 in total,

		correspond to 8 output sources separately, communicate with the RS232 port on corresponding HDBaseT receiver, and cannot be switched separately. When controlled by HDBaseT receiver, the communication protocol must be the same with the matrix switcher's.
		f. <b>AUDIO:</b> stereo audio output ports, 8 in total
		g. <b>HDMI:</b> Local HDMI output ports for HDMI Inputs 1~4, synchronously switched with HDBaseT Output 1~4
		h. <b>HDBaseT:</b> output extension ports, works with HDBaseT receivers to extend signals and power far-end HDBaseT receiver on a single CAT5e/6 cable.
□	RS232	Serial port for unit control, 9-pin female connector, connects with control device such as a PC.
④	IR ALL IN	Input port for IR control signal; connect with IR receiver (with carrier), delivers the received IR signal to all the 8 far-end receivers.
□	TCP/IP	TCP/IP port for unit control
⑥	IR EYE	Connect with extended IR receiver; use the IR remote to control the matrix switcher.
⑦	Power Trigger	Press the button to turn on/off the matrix. The indicator turns red when power on.
⑧	Power port	Connect to an AC 100V~240V power adapter via the included power cord
⑨	GROUND	Connect to grounding; make sure the unit is grounded well.

**Note:** Pictures shown in this manual are for reference only; different model and specifications are subject to real product.

### 3. System Connection

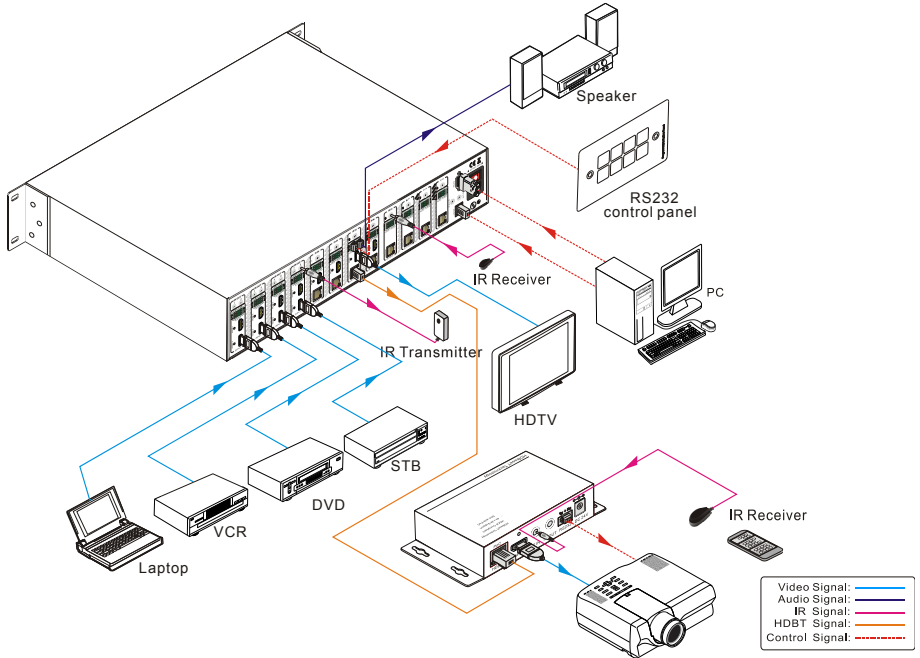
#### 3.1 System Applications

As its good performance in control and transmission, the matrix switcher can be widely used in computer realm, monitoring, large screen displaying, conference system, television education and bank securities institutions etc.

#### 3.2 Usage Precautions

- 1) System should be installed in a clean environment and has a prop temperature and humidity.
- 2) All of the power switches, plugs, sockets and power cords should be insulated and safe.
- 3) All devices should be connected before power on.

### 3.3 Connection Diagram



### 3.4 Connection Procedure

- 1) Connect HDMI sources (e.g. DVD) to HDMI inputs of the matrix switcher with HDMI cables.
- 2) Connect auxiliary audio sources to the AUDIO IN ports with audio cables.
- 3) Connect HDBaseT receivers (e.g. HDMI Twisted Pair PoC Receiver) to the HDBaseT Output ports with twisted pair.
- 4) Connect HDMI displays (e.g. HDTV) to HDMI outputs of the matrix switcher or the receivers with HDMI cables
- 5) Connect speakers/earphones to AUDIO output ports
- 6) Connect the RS232 port of control device (e.g. a PC) to the RS232 port of either switcher or far-end receivers. RS232 signal can be transmitted bi-directionally between the switcher and far-end receivers.
- 7) The switcher can collect IR signal sent by the included IR remote via its built-in IR sensor or through external IR receiver connected to the IR IN/ IR EYE/ IR ALL IN port. The IR signal can be transmitted bi-directionally between the switcher and far-end receivers.

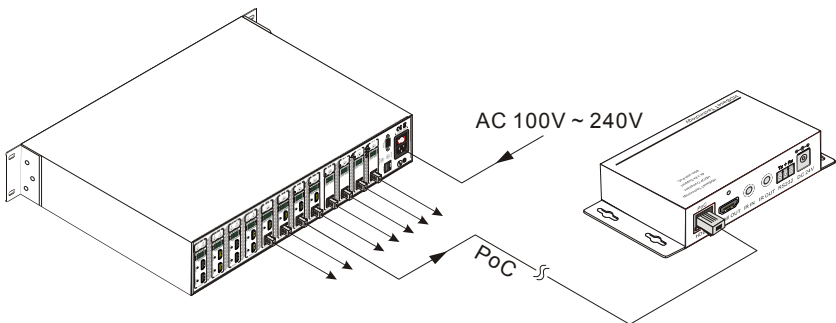
8) Connect an AC 100V~240V power outlet and the switcher with the AC power cord.

**Note:**

1. Connect HDBT ports of switcher and far-end receiver with straight-through cable.
2. Output audio is selectable via RS232 command Audio/[X]:[Y]. It's free to select whether analog audio or HDMI audio to output. Default is HDMI audio.
3. IR receivers connected to IR IN& IR ALL IN should be with carrier. If not, send command %0900.or %0901.to activate native carrier mode or force carrier mode in the IR matrix launched between the switcher and far-end receivers.

**3.5 Connection with HDMI Twisted Pair PoC Receiver**

4K HDBaseT 8x8 Matrix Switcher boasts 8 HDBaseT output ports, which support PoC solution. Connect the HDBT output ports of 4K HDBaseT 8x8 Matrix Switcher to HDBaseT Receivers supporting PoC(like HDMI Twisted Pair PoC Receiver) via twisted pair. Plug a power supply to the power port of the switcher; the HDBaseT Receivers will be energized synchronously with PoC solution.



**4. System Operations**

**4.1 Front Panel Button Control**

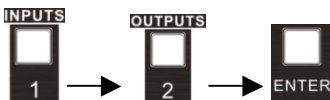
The operation examples are showed in 2.1 *Front Panel*. Here we make a brief introduction to the system operations.

**4.1.1 Switching I/O connection**

1) To convert one input to an output:

Operation: “input”+“output”+“ENTER”

Example: input 1 to output 2

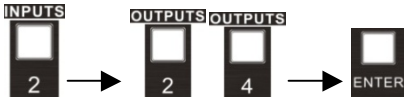


Note: In default status, 8 IR OUT sockets correspond with 8 HDMI INPUTS. When you convert an HDMI input to an output, the corresponding IR OUT will be switched synchronously.

2) To convert an input to several outputs:

Operation: “input” + “output” + “output” + ... + “ENTER”

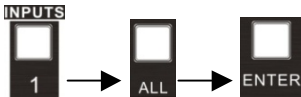
Example: Switch input 2 to output 2, 4



3) To convert an input to all outputs:

Operation: “input” + “ALL” + “ENTER”

Example: Convert input 1 to all outputs



**Note:** Indicators of the pressed buttons will blink green for three times if the conversion is done, then it will be off. If the conversion failed, they will be off immediately.

#### 4.1.2 EDID Management

The matrix switcher features EDID management to maintain compatibility between all devices. It can be controlled via EDID learning and EDID invoking.

##### EDID Learning (from output):

➤ One input port learns the EDID data of one output port

Operation: Press “EDID”, “INPUTS”+“OUTPUTS”+“ENTER”.

Example: Input 2 learns EDID data from output 4



➤ All input ports learn EDID data from one output port

Operation: Press “EDID”, “ALL”+“OUTPUTS”+“ENTER”

Example: All input ports learn EDID data from output 4



**Note:** Indicators of the pressed buttons will blink green for three times if the conversion is done, then it will be off. If the conversion failed, they will be off immediately.

**EDID invoking:**

There are six types of embedded EDID data. The chart below illustrates the detailed information of the embedded EDID data:

Output Button	EDID Data
1	1080P 3D 2CH
2	1080P 3D Multichannel
3	1080P 2D 2CH
4	1080P 2D Multichannel
5	3840x2160 2D (30Hz)
6	4096x2160 2D (30Hz)

Format: Press and hold “EDID” for 3 seconds, “INPUTS”+“OUTPUTS”+“ENTER”.

Operations:

- Set EDID data for one input

Operation: Press “EDID”(hold for 3 seconds to enter in EDID setting status), “INPUTS”+“OUTPUTS”+“ENTER”.

Example: Set the EDID data of INPUT 4 to the forth type of embedded EDID data:



**Note:** If the conversion is successful, indicators of the pressed buttons will blink green for three times at normal speed; if the conversion failed, they will blink for three times quickly.

**4.1.3 Inquiry**

- Check status

Press and hold the button “ENTER” for 3 seconds, it will enter into system inquiry menu. Use Left and Right direction button to navigate checking the previous/next items.

Function Items	Example	Description
----------------	---------	-------------

Check the connection status of inputs	<pre> In      1 2 3 4 Connect Y Y Y Y                     </pre>	Y means the corresponding port is connected with input device, N means not.
Check the connection status of outputs	<pre> Out     1 2 3 4 Connect Y Y N N                     </pre>	Y means the corresponding port is connected with output device, N means not.
Correspondence between inputs and outputs	<pre> Out     1 2 3 4 Input   1 2 3 3                     </pre>	Shows the correspondence between the 8 inputs and 8 outputs.
Check if the input is with HDCP	<pre> In      1 2 3 4 HDCP   Y Y Y N                     </pre>	Y means the input signal is with HDCP, N means not.
Check if the output is with HDCP	<pre> Out     1 2 3 4 HDCP   Y Y Y N                     </pre>	Y means the output signal is with HDCP, N means not.
Check the output resolution	<pre> Resolution Out 1   1920×1080                     </pre>	Use button ▲ ▼ to check the 8 output resolutions separately.

➤ Output check

Press any output button to check its corresponding input.

Example: Check which one is the corresponding input for output 2. (Presume Output 2 corresponds to Input 1.)

Operation: Press Output 2 button, LCD screen display “AV: 1->2 IR: 1->2”, and indicators of input 1 and output 2 turn on and last for 3 seconds. Then output 2 corresponds to input 1.

**4.1.4 Clear operation**

When you switch output channel, learn EDID data, or set EDID data, press **Clear** button to withdraw the operation before you press “**ENTER**” to carry it on. When you press it, the matrix will return to the previous status.

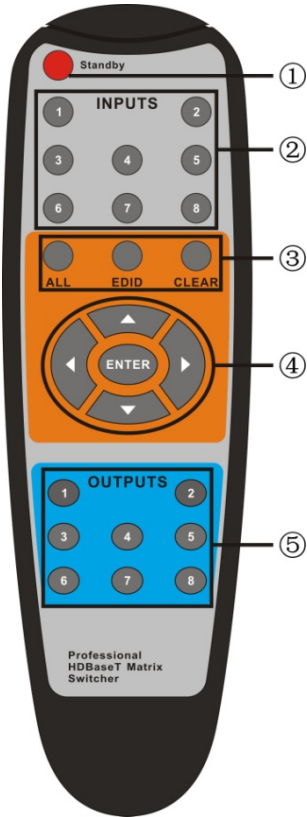
**4.2 IR Control**

By using IR & HDBaseT transmission technology, the switcher has some functions as follows:

- 1) Control far-end output device from local.
- 2) Control local input/output device remotely.
- 3) Control the 4K HDBaseT 8x8 Matrix Switcher locally/remotely.



4.2.1 Usage of IR Remote



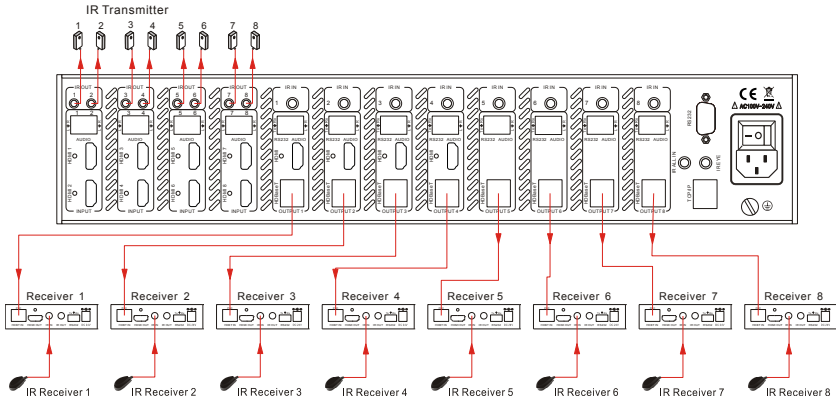
- Standby button, press it to enter/ exit standby mode
- Input channels, range from 1~8, corresponding IR signal switched synchronously when switching input channels.
- Menu buttons, **ALL**, **EDID** and **CLEAR**, same with the corresponding front panel buttons. Please refer to 4.1 Front Panel Button Control for details.
- ▲ ▼ ◀ ▶ : Navigation buttons.
- ENTER: Confirm button.
- Output channels, range from 1~8. Each channel has 1 IR IN, 1 HDBaseT, 1 RS232, and 1 AUDIO outputs, and channel 1~4 have HDMI outputs.

**Note:** With this IR remote, the matrix switcher can be controlled with the built-in IR, the extended IR receiver connected to the “IR EYE”/“IR ALL IN” and the IR receiver on the far-end receiver.

**4.2.2 IR Operations**

**1) IR Matrix Switching**

The 8 “IR OUT” ports and the 8 “IR IN” ports on the far-end receivers make up an 8x8 IR matrix. See as below:



**IR Matrix**

Corresponding IR sends the IR signal remote, then it is transferred to HDBaseT receiver, then to corresponding zone of the matrix through the twisted pair, finally it is transferred to IR OUT port and received by controlled device.

**Switching Operation:** (8 IR IN ports correspond with 8 HDMI input ports separately in default mode.)

**a) Sending command (reference to 4.3 RS232 Control):** [x1] R [x2].

x1: Corresponding to the 8 IR OUT ports of the matrix, the IR transmitter connected to this port can be placed at IR receiving area of output device or the 8x8 switcher itself.

x2: Corresponding to the zone (receive IR signal from HDBaseT receiver with IR IN port connects with IR receiver) number of the switcher.

Example: Send command “3R2.” to transfer IR signal received from zone 2 to IR OUT port 3.

**2) Force Carrier**

a) Only if the IR receiver connected to HDBaseT receiver is with IR carrier, can the received IR signal be transferred to IR OUT port of the matrix.

b) Only if the IR receiver connected to **IR ALL IN** port of the matrix is with IR carrier, can the received IR signal be transferred to IR OUT port of the matrix.

If the IR receiver connected with HDBaseT receiver or IR ALL IN port of the matrix is

not with IR carrier, send the command “%0901.”to enter infrared carrier enforcing mode, and then IR signal can be transferred to IR OUT port.

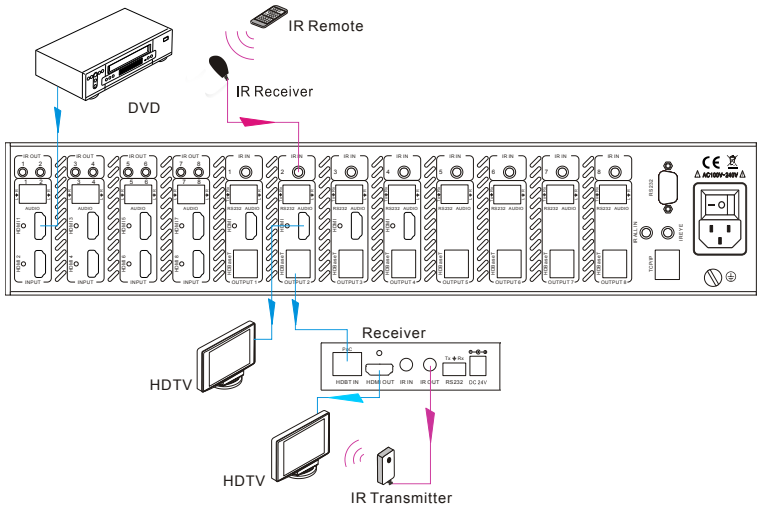
### 3) IR control setting

- **Control far-end output device from local**

Connect an IR receiver with IR carrier to the IR IN port of the switcher; users can control far-end output displayer via its IR remote from local.

In that case, the IR signal is transferred via twisted pair. Only the corresponding IR OUT port can emit control signals to the remote display.

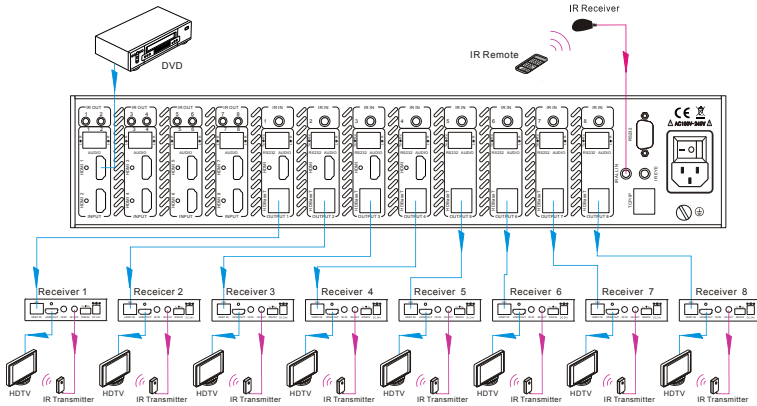
See the figure below:



**Control far-end device from Local**

**Note:** The IR receiver connected to IR IN must be with IR carrier

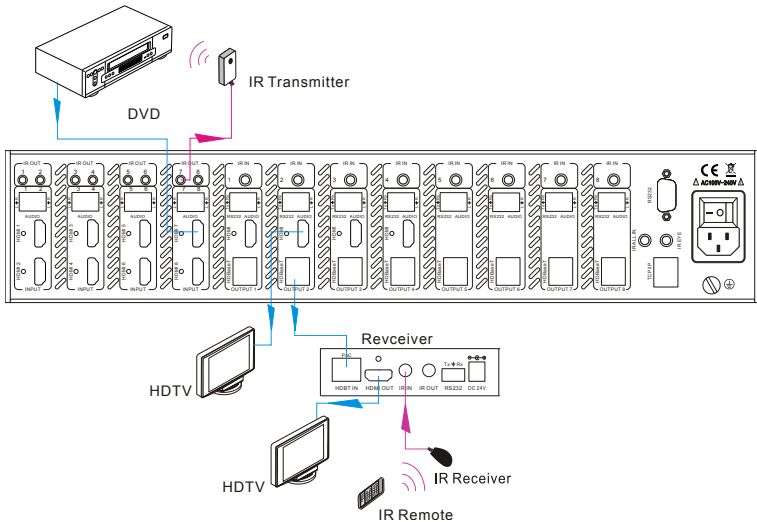
The IR signal received from IR ALL IN port will be transmitted to all the eight far-end HDBaseT receivers connected to HDBaseT ports of the matrix switcher. See below:



**Control far-end device through IR ALL IN port**

- **Control local device from remote**

User can control local source devices with their IR remote from remote too. When using, the IR signal received by the HDBaseT receiver will be transmitted to the corresponding IR OUT port of the switcher. See below:

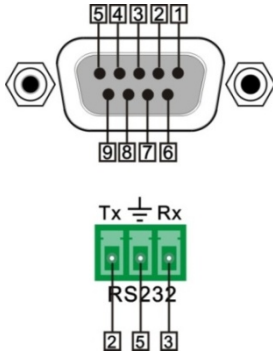


**Control local device from remote**

### 4.3 RS232 Control

#### 4.3.1 Connection with RS232 Communication Port

Except the front control panel, the matrix switcher can be controlled by far-end control system through the RS232 communication port. This RS232 communication port is a female 9-pin D connector. The definition of its pins is listed in the table below.



No.	Pin	Function
1	N/u	Unused
2	Tx	Transmit
3	Rx	Receive
4	N/u	Unused
5	Gnd	Ground
6	N/u	Unused
7	N/u	Unused
8	N/u	Unused
9	N/u	Unused

#### 4.3.2 Installation/uninstallation of RS232 Control Software

- **Installation** Copy the control software file to the computer connected with the switcher.
- **Uninstallation** Delete all the control software files in corresponding file path.

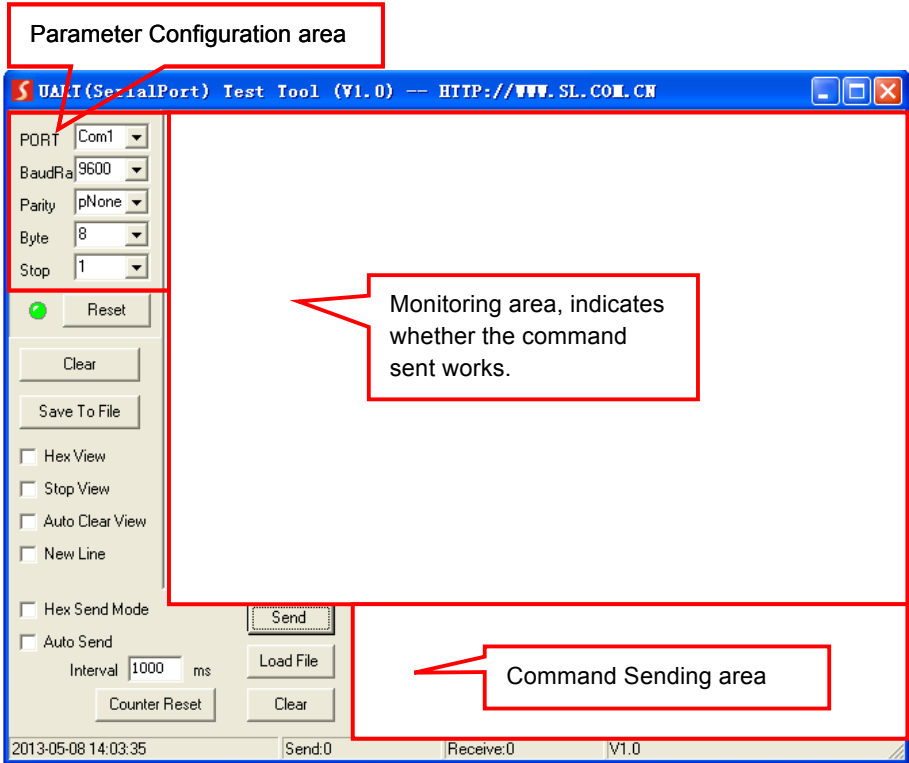
#### 4.3.3 Basic Settings

Firstly, connect the switcher with an input device and an output device. Then, connect it with a computer, which is installed with RS232 control software. Double-click the software icon to run this software.

Here we take the software **CommWatch.exe** as example. The icon is showed as below:



The interface of the control software is showed as below:



Please set the parameters of COM number, bound rate, data bit, stop bit and the parity bit correctly, only then will you be able to send command in Command Sending Area.

**4.3.4 RS232 Communication Commands**

Baud rate: 9600

Data bit: 8

Stop bit: 1

Parity bit: none

Command	Function	Feedback Example
<b>System Commands</b>		
/*Type;	Inquire the models information.	MX-HDBASE8X8-4K
/%Lock;	Lock the front panel buttons on the Matrix.	System Locked!
/%Unlock;	Unlock the front panel buttons on the Matrix.	System Unlock!
/^Version;	Inquire the version of firmware	VX.X.X
/:MessageOff;	Turn off the feedback command from the com port. It will only show simple words like "SWITCH OK!".	/:MessageOff;
/:MessageOn;	Turn on the feedback command from the com port.	/:MessageOn;
Demo.	Switch to the "demo" mode, convert input and output in turn like 1B1, 1B2, ...8B7, 8B8, 1B1... and so on. The switching interval is 2 seconds.	Demo Mode AV: 1-> 1 AV: 1-> 2 AV: 1-> 3 AV: 1-> 4 AV: 1-> 5 AV: 1-> 6 AV: 1->7 AV: 1->8 AV: 2-> 1 ...
Undo.	To cancel the previous operation.	Undo Ok! Out 1 2 3 4 In 1 1 1 1 Out 5 6 7 8 In 1 1 1 1
<b>Operation Commands</b>		
[x]All.	Transfer signals from the input channel [x] to all output channels	X To All.(X=1~8)
All#.	Transfer all input signals to the corresponding output channels respectively like 1->1, 2->2...	All Through.
All\$.	Switch off all the output channels.	All Closed.
[x]#.	Transfer signals from the input channel [x] to the output channel [x].	X Through.(X=1~8)

Command	Function	Feedback Example
[x]\$.	Switch off the output channel [x].	X Closed.(X=1~8)
[x]@.	Switch on the output channel [x].	X Open.(X=1~8)
All@.	Switch on all output channels.	All Open.
[x1]V[x2].	Transfer the AV signal from the input channel [x1] to one or several output channels ([x2], separate output channels with comma).	AV:X1->X2 (X1/X2=1~8)
[x1]B[x2].	Transfer the AV and IR signal from input channel [x1] to one or several output channels ([x2], separate output channels with comma).	AV:X1->X2 (X1/X2=1~8)
Status[x].	Check the I/O connection status of output [x]	AV: Y->X (X=1~8, Y=1~8)
Status.	Inquire the input channel to the output channels one by one.	AV: 1->1 AV: 2->2 AV: 3->3 AV: 4->4 AV: 5->5 AV: 6->6 AV: 7->7 AV: 8->8
Save[Y].	Save the present operation to the preset command [Y], ranges from 0 to 9.	Save To FY (Y=0-9)
Recall[Y].	Recall the preset command [Y].	Recall From FY (Y=0-9)
Clear[Y].	Clear the preset command [Y].	Clear FY (Y=0-9)
PWON.	Work in normal mode.	PWON
PWOFF.	Enter into standby mode and cut off the power supply to HDBaseT receivers.	PWOFF
STANDBY.	Enter into standby mode. (Do not cut off the power supply to HDBaseT receivers press other buttons or send other commands to start.)	STANDBY
Audio/[X]:[Y].	Select HDMI audio or analog audio as audio source for output 1~8.	Audio/[X]:[Y]. X=1~8, Y=0 (HDMI audio) or 1 (Analog audio).



Command	Function	Feedback Example
/%[Y]/[X]:[Z].	HDCP management command. [Y] is for input(value: I) or output (value: O); [X] is the number of the port, if the value of X is ALL, it means all ports; [Z] is for HDCP compliant status, the value may be 1 (HDCP compliant) or 0 (not HDCP compliant).	/%[Y]/[X]:[Z].
[x1]R[x2].	Transfer the IR signal from output channel [x1] to input channel [x2].	IR:X1->X2 (X1/X2=1~8)
DigitAudioON[x].	Enable HDMI audio output of port x. <ul style="list-style-type: none"> <li>● X=1, 2, 3, 4, 5, 6, 7, 8, enable this port.</li> <li>● X=9, enable all the 8 ports.</li> </ul>	DigitAudio ON with [x] x=1~8 or ALL
DigitAudioOFF[x].	Disable HDMI audio output of port x. <ul style="list-style-type: none"> <li>● X=1, 2, 3, 4, 5, 6, 7, 8, disable this port.</li> <li>● X=9, disable all the 8 ports.</li> </ul>	DigitAudio OFF with [x] x=1~8 or ALL

Command	Function	Feedback Example
<p>/+[Y]/[X]:*****.</p>	<p>Set communication between PC and HDBaseT receiver.</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Y is for RS232 port (connect with RS232 port of HDBaseT receiver) Y= 1~9 or A~P, The value of Y is defined into the following meanings (in a given baud rate depended by the value of X):                             <ol style="list-style-type: none"> <li><b>a.</b> Y = 1~8, send this command to the corresponding HDBaseT receiver to control far-end device.</li> <li><b>b.</b> Y = 9, send this command to all HDBaseT receivers to control all far-end devices.</li> <li><b>c.</b> Y = A, B, C, D, E, F, G or H</li> <li><b>d.</b> Y = I, J, K, L, M, N, O or P</li> </ol>                             For items c or d, send this command, it will be saved to the matrix switcher but taken without action to corresponding HDBaseT receiver. And its command function will be effective almost at the same time when you send the command PWON (for item c) or PWOFF (for item d).                              Note:                              A &amp; I are for port 1. B &amp; J are for port 2.                              C &amp; K are for port 3. D &amp; L are for port 4.                              E &amp; L are for port 5. F &amp; N are for port 6.                              G &amp; O are for port 7. H &amp; P are for port 8.                         </li> <li><input type="checkbox"/> X is for bound rate, its value ranges from 1 to 7 (1--2400, 2--4800, 3--9600, 4--19200,5--38400, 6—57600, 7--115200)</li> <li><input type="checkbox"/> ***** is for data (max 48 Byte)</li> </ul>	<p>*****</p>

Command	Function	Feedback Example
EDIDH[x]B[y].	Input port [y] learns the EDID from output port [x]. If the EDID data is available and the audio part supports not only PCM mode, then force-set it to support PCM mode only. If the EDID data is not available, then set it as initialized EDID data.	EDIDH[x]B[y]
EDIDPCM[x].	Set the audio part of input port [x] to PCM format in EDID database.	EDIDPCM[x]
EDIDG[x].	Get EDID data from output [x]and display the output port number.	Hexadecimal EDID data and carriage return character
EDIDMInit.	Restore the factory default EDID data of every input.	EDIDMInit.
EDIDM[X]B[Y].	Manually EDID switching. Enable input[Y] to learn the EDID data of output[X]. If the EDID data is not available, then set it as initialized EDID data.	EDIDM[X]B[Y]
EDIDUpgrade [x].	Upgrade EDID data via the RS232 port. [x] is the input port, when the value of X is 9, it means to upgrade all input ports. When the switcher receives the command, it will show a message to prompt you to send EDID file (.bin file). Operations will be canceled after 10 seconds. Please cut off all connections of HDBaseT ports.	Please send the EDID file
EDID/[x]/[y].	Set the EDID data of input port [x] to built-in EDID No.[y]. [y]=1~6, correspond to the 6 embedded EDID data	EDID/[x]/[y]

Command	Function	Feedback Example
UpgradelntEDID[x].	<p>Upgrade one of the 6 embedded EDID data, x is the serial number for EDID data</p> <ol style="list-style-type: none"> <li>1. 1080P 3D 2CH</li> <li>2. 1080P 3D Multichannel</li> <li>3. 1080P 2D 2CH</li> <li>4. 1080P 2D Multichannel</li> <li>5. 3840x2160 2D (30Hz)</li> <li>6. 4096x2160 2D (30Hz)</li> </ol> <p>When the switcher gets the command, it will show a message to send EDID file (.bin file). Operations will be invalid after 10 seconds.</p>	Please send the EDID file
GetlntEDID[x].	Return the embedded EDID data ranked x, [x]=1~6	
GetlnPortEDID[X].	Return the EDID data of input [x], [x]=1~8	
%0801.	Auto HDCP management, activate carrier native mode	%0801
%0900.	Switch to carrier native mode.	Carrier native
%0901.	Switch to force carrier mode.	Force carrier
%0911.	Reset to factory default.	Factory Default
%9951.	Check the command sent by port 1 when PWON.	Port 1:data when PWON
%9952.	Check the command sent by port 2 when PWON.	Port 2:data when PWON
%9953.	Check the command sent by port 3 when PWON.	Port 3:data when PWON
%9954.	Check the command sent by port 4 when PWON.	Port 4:data when PWON
%9955.	Check the command sent by port 5 when PWON.	Port 5:data when PWON
%9956.	Check the command sent by port 6 when PWON.	Port 6:data when PWON
%9957.	Check the command sent by port 7 when PWON.	Port 7:data when PWON

<b>Command</b>	<b>Function</b>	<b>Feedback Example</b>
%9958.	Check the command sent by port 8 when PWON.	Port 8:data when PWON
%9941.	Check the command sent by port 1 when PWOFF.	Port 1:data when PWOFF
%9942.	Check the command sent by port 2 when PWOFF.	Port 2:data when PWOFF
%9943.	Check the command sent by port 3 when PWOFF.	Port 3:data when PWOFF
%9944.	Check the command sent by port 4 when PWOFF.	Port 4:data when PWOFF
%9945.	Check the command sent by port 5 when PWOFF.	Port 5:data when PWOFF
%9946.	Check the command sent by port 6 when PWOFF.	Port 6:data when PWOFF
%9947.	Check the command sent by port 7 when PWOFF.	Port 7:data when PWOFF
%9948.	Check the command sent by port 8 when PWOFF.	Port 8:data when PWOFF
%9961.	Check the system locking status.	System Locked/Unlock!
%9962.	Check the status while in standby mode.	STANDBY/PWON/PWOFF
%9963.	Check the working mode of infrared carrier.	Carrier native/ Force carrier
%9964.	Check the IP address.	IP:192.168.0.178 (default)

Command	Function	Feedback Example
%9966.	Check the audio sources of all outputs	Channel 1 is HDMI Audio Channel 2 is HDMI Audio Channel 3 is HDMI Audio Channel 4 is HDMI Audio Channel 5 is HDMI Audio Channel 6 is HDMI Audio Channel 7 is Analog Audio Channel 8 is HDMI Audio
%9971.	Check the connection status of the inputs.	In            1 2 3 4 Connect    N Y Y Y In            5 6 7 8 Connect    N Y Y Y
%9972.	Check the connection status of the outputs.	Out           1 2 3 4 Connect    N Y Y Y Out           5 6 7 8 Connect    N Y Y Y
%9973.	Check the HDCP status of the inputs.	In            1 2 3 4 HDCP        N N Y Y In            5 6 7 8 HDCP        N N Y Y
%9974.	Check the HDCP status of the outputs.	Out           1 2 3 4 HDCP        N N Y Y Out           5 6 7 8 HDCP        N N Y Y
%9975.	Check the I/O connection status.	Out           1 2 3 4 In            1 2 3 4 Out           5 6 7 8 In            5 6 7 8

Command	Function	Feedback Example
%9976.	Check the output resolution.	Resolution Out 1 0000x0000 Out 2 1920x1080 Out 3 1920x1080 Out 4 1920x1080 Out 5 0000x0000 Out 6 1920x1080 Out 7 1920x1080 Out 8 1920x1080
%9977.	Check the status of digital audio of output channels.	Out 1 2 3 4 Audio Y Y Y Y Out 5 6 7 8 Audio Y Y Y Y
%9978.	Check the HDCP compliant status of the inputs.	In 1 2 3 4 HDCPEN Y Y Y Y In 5 6 7 8 HDCPEN Y Y Y Y

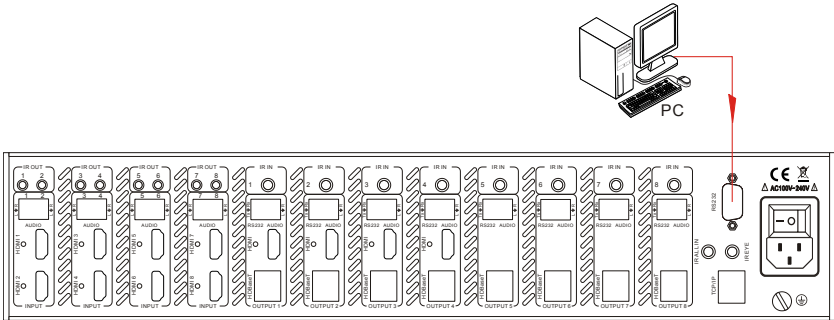
**Note:**

- 1) Please disconnect all the twisted pairs before sending command EDIDUpgrade[X].
- 2) In above commands, “[” and “]” are symbols for easy reading and do not need to be typed in actual operation.
- 3) Please remember to end the commands with the ending symbols “.” and “;”.
- 4) Type the command carefully, it is case-sensitive.

**4.3.5 RS232 Control Modes**

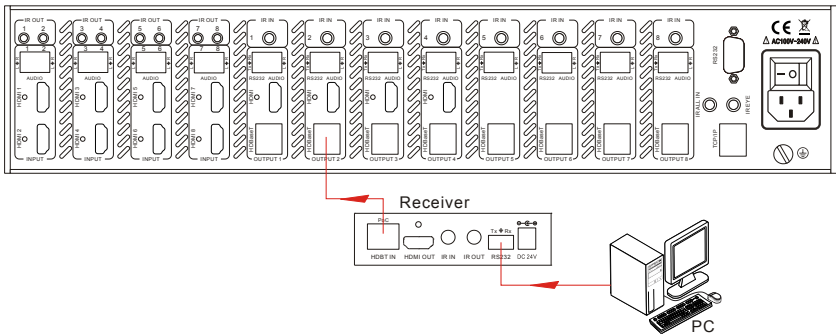
To control the matrix switcher, you need to connect its 9 pin female RS232 port to a PC's RS232 port, or you can just connect any one of the HDBaseT receiver's RS232 port with PC (RS232 command can be transmitted to the switcher via the twisted pair). By using RS232 control software and with right specification settings, you are able to control the switcher.

- **Control the KanexPro 8x8 Matrix Switcher from local**



**Control the 4K HDBaseT 8x8 Matrix Switcher from local**

- **Control the 4K HDBaseT 8x8 Matrix Switcher from remote**



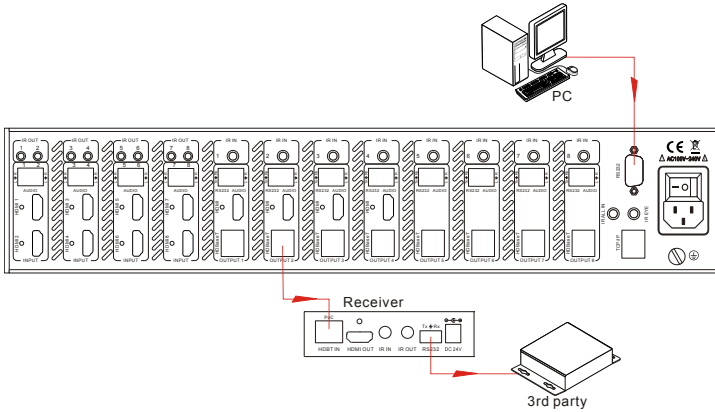
**Control the KanexPro 8x8 Matrix Switcher from remote**

**4.3.6 Control 3rd-Party Device from Local**

Connect the 9 pin female RS232 port of the switcher with PC, by using the RS232 command “/+[Y]/[X]:\*\*\*\*\*.”, you are able to control the 3rd-party device connected with the HDBaseT receiver.

Please refer to the detailed command description in 4.3.4 RS232 Communication Commands.





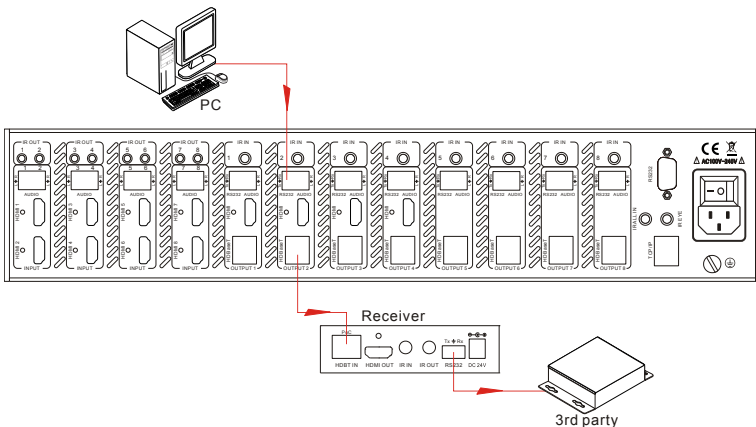
**Control 3rd-party Device through 9 pin female RS232 port**

**4.3.7 Bi-directional RS232 Control**

By connecting one RS232 port with PC (or controlled device), and connecting the RS232 port of corresponding HDBaseT receiver with controlled device (or PC), the RS232 signal can be transmitted bi-directionally.

● **Control far-end device from local**

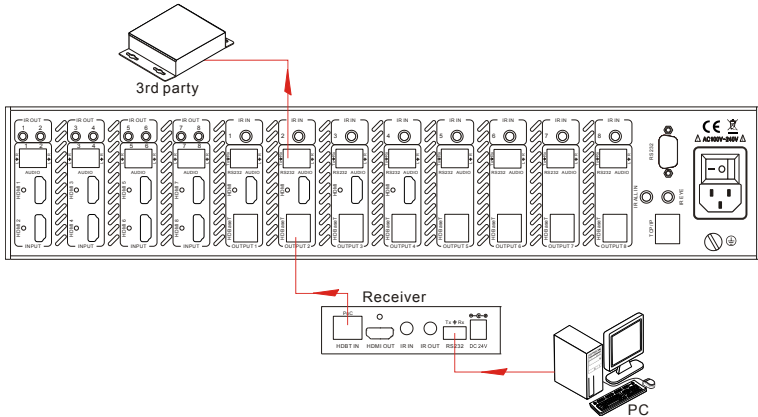
Connect the RS232 (3-pin pluggable terminal block) port in any zone to PC, and connect the controlled RS232 device (3rd party device) to the corresponding (same zone as PC) receiver, see below:



**Control far-end device from local**

● **Control the KanexPro 8x8 Matrix Switcher from remote**

Connect the RS232 (3-pin pluggable terminal block) port in any zone to controlled device (3rd party device), and connect PC to the corresponding (same zone as controlled device) receiver, see below:



### Control the KanexPro 8x8 Matrix Switcher from remote

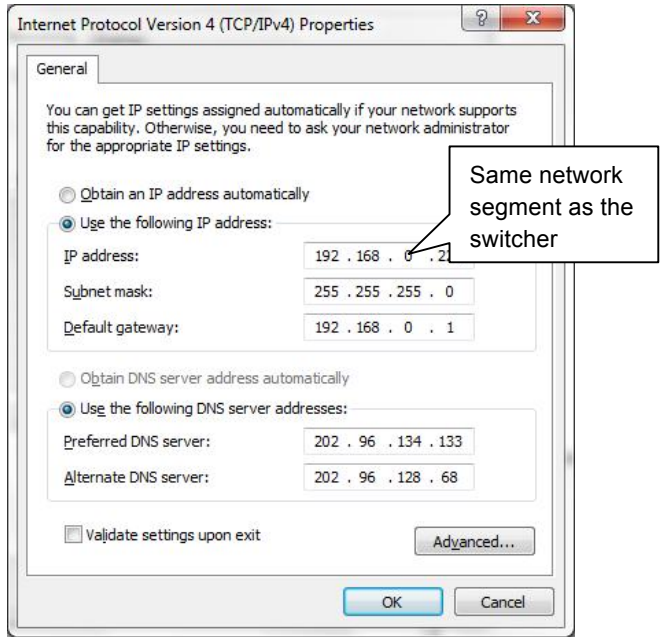
## 4.4 TCP/IP Control

### 4.4.1 Control Modes

TCP/IP default settings: IP is 192.168.0.178, Gateway is 192.168.0.1, and Serial Port is 8080. IP & Gateway can be changed as you need, Serial Port cannot be changed.

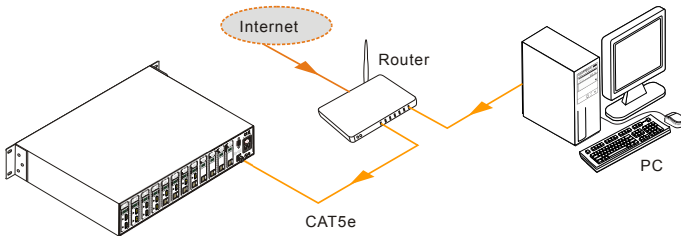
- **Controlled by Single PC**

Connect a computer to the TCP/IP port of the matrix switcher, and set its network segment to the same as the matrix switcher's.



● **Controlled by PC(s) in LAN**

Connect the switcher, a LAN based router and several PCs to setup a LAN (as shown in the following figure). Set the network segment of the matrix switcher to the same as the router's, then PCs within the LAN are able to control the switcher.



Follow these steps to connect the devices:

- Step1.** Connect the TCP/IP port of the switcher to Ethernet port of PC with twisted pair.
- Step2.** Set the PC's network segment to the same as the switcher's. Please remember the PC's original network segment.
- Step3.** Set the switcher's network segment to the same as the router.

**Step4.** Set the PC's network segment to the original ones.

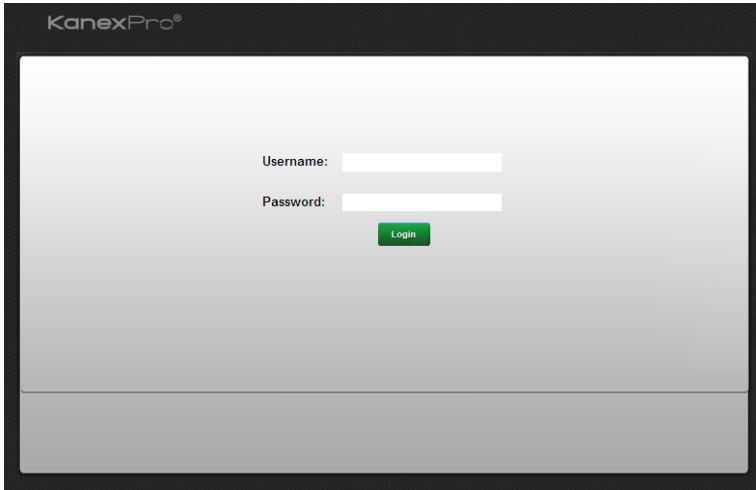
**Step5.** Connect the switcher and PC(s) to the router. PC(s) within the LAN is able to control the switcher asynchronously.

Then it's able to control the device via GUI.

#### 4.4.2 GUI for TCP/IP control

The switcher provides with built-in GUI for convenient TCP/IP control. GUI allows users to interact with switcher through graphical icons and visual indicators.

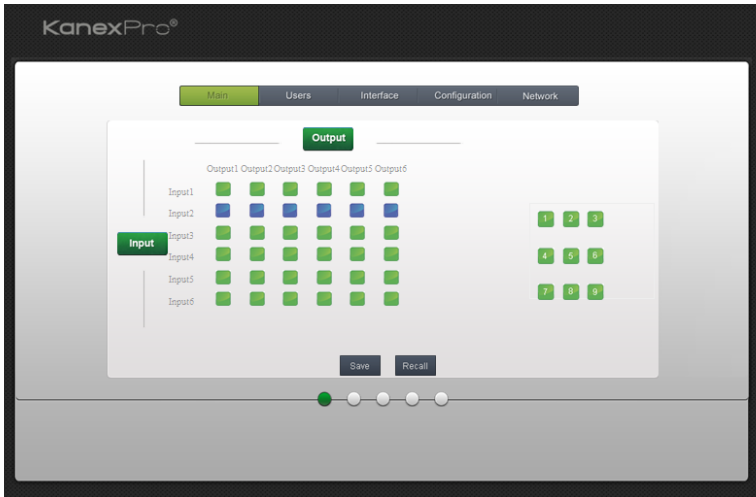
Type 192.168.0.178 in your browser, it will enter the login interface shown as below:



There are 2 selectable usernames – admin (default password: **admin**) and user (default password: **user**). Log in as admin can access more configuration interfaces than user.

Enter username and the right password. Here is a brief introduction to the interfaces.

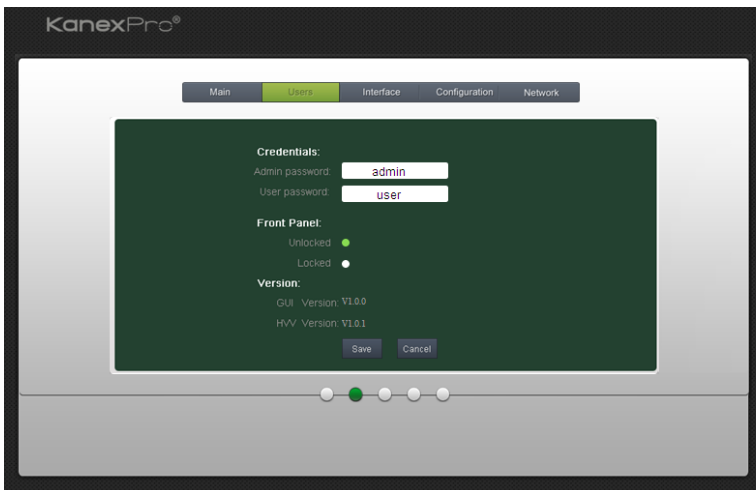
**Main:** Interface shown after logging in, provide intuitive I/O connection switching. See the screenshot below:



The button matrix displays every possible connection between every input and output; users can carry on the connections by clicking corresponding button.

Buttons 1~9 at the right-bottom corner provides quick saving and recall for overall connection status.

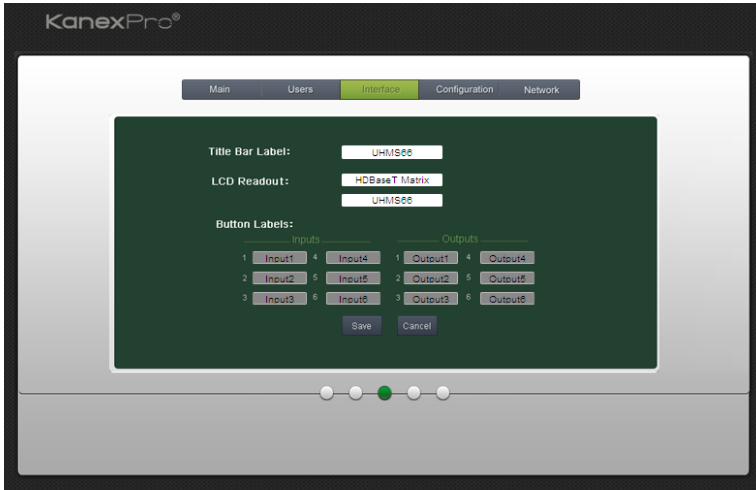
**Users:** Display or modify credential settings, front panel lock, and GUI version.



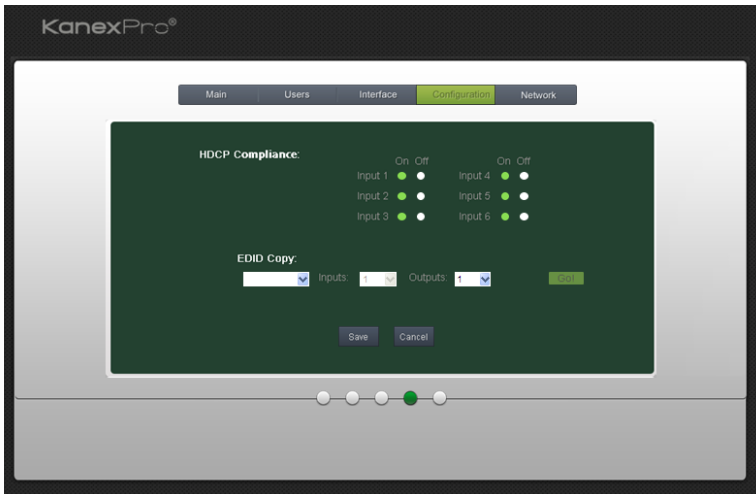
If there is any modification, press Save to restore the settings, or press Cancel to withdraw.

**Interface:** Set title bar label, LCD readout, and button labels, press Save to save the

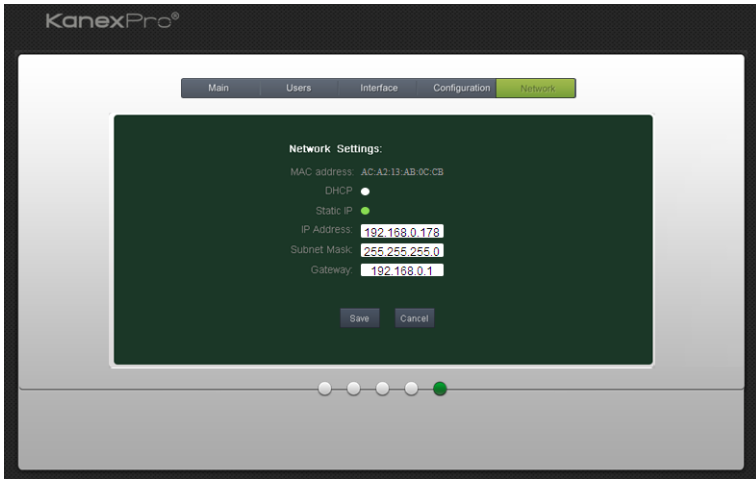
settings



**Configuration:** Set HDCP Compliance status for every input, and manage EDID. See the screenshot below:



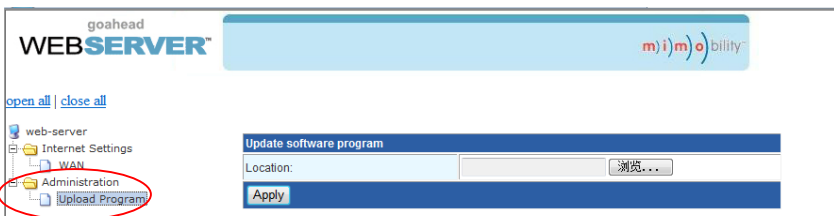
**Network:** Inquire and configure network settings including MAC address, IP address, subnet mask, and Gateway



**Note:** Log in as user access main interface only.

### 4.4.3 GUI Update

GUI for 4K HDBaseT 8x8 Matrix Switcher supports online update in <http://192.168.0.178:100>. Type the username and password (the same as the GUI log-in settings, modified password will be available only after rebooting) to log in the configuration interface. After that, click **Administration** at the source menu to get to **Upload Program** as shown below:



Select the desired update file and press Apply, it will start upgrading then.

### 4.5 Firmware Update via USB

The switcher boasts a USB port for online firmware upgrade on the front panel. Follow these steps to upgrade firmware:

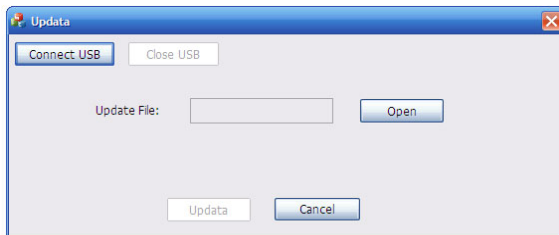
**Step1.** Copy the upgrade software and the latest upgrade file (.bin) to PC.

**Step2.** Connect the USB ports of the switcher and the PC via USB cable.

**Step3.** Double-click the update software icon (see as below).



It will enter the upgrade interface shown as below:



**Step4.** Click **Connect USB**.

**Step5.** Click **Open** to load the upgrade file, and then click **Updata** to start firmware upgrading.

**Note:** To ensure available control, the COM number of the PC should be 1~9.



## 5. Specification

Video Input		Video Output	
Input	8HDMI	Output	4HDMI 8 HDBaseT
Input Connector	Female HDMI	Output Connector	Female HDMI Female RJ45 (with LED indicators)
Input Level	T.M.D.S. 2.9V~3.3V	Output Level	T.M.D.S. 2.9V~3.3V
Input Impedance	100Ω (Differential)	Output Impedance	100Ω (Differential)
		HDBaseT Output	1080P@60Hz ≤70m 4Kx2K@30Hz ≤40m
<b>Video General</b>			
Gain	0 dB	Bandwidth	10.2 Gbps
Video Signal	HDMI (or DVI-D)	Maximum Pixel Clock	225MHz
Resolution Range	Up to 4Kx2K, 1080P 3D	Switching Speed	200ns (Max.)
Max Pixel Clock	225MHz	EDID Management	In-built EDID data and manual EDID management
HDCP	Supports HDCP 1.4, auto detecting for HDCP status& selectable HDCP status		
<b>Audio General</b>			
Output Signal	Analog audio	Output Connector	3-pin pluggable terminal block
PCM Format	Distortion: 0.1% 32Ω/70mW@1KHz, 0.1% 16Ω/105mW @1KHz	Frequency Response	20Hz~20KHz
CMRR	>90dB @20Hz ~ 20KHz		
<b>Control Parts</b>			
Control Ports	8 IR OUT (green and red) 8 IR IN (black) 1 IR EYE (black) 1 IR ALL IN (black) 1 TCP/IP (female RJ45) 1 RS232 (9 pin female) 8 RS232s (3-pin	Panel Control	Front panel buttons

**4K HDBaseT™ 8x8 Matrix Switcher KanexPro™**

	pluggable terminal blocks)		
IR Control	In-built IR sensor, Extended IR receiver	RS232 Control	9 pin female
TCP/IP Control	Works with In-built web GUI		
<b>General</b>			
Power Supply	100V~240V AC	Power Consumption	103W (full load)
Temperature	-10 ~ +40°C	Reference Humidity	10% ~ 90%
Dimension (W*H*D)	437 x 87.8 x 380 mm	Weight	5.4Kg

## 6. Troubleshooting & Maintenance

Problems	Causes	Solutions
Color losing or no video signal output	The connecting cables may not be connected correctly or it may be broken.	Check whether the cables are connected correctly and in working condition.
	Fail or loose connection	Make sure the connection is good
No output image when switching	No signal at the input / output end	Check with oscilloscope or multimeter if there is any signal at the input/ output end.
	Fail or loose connection	Make sure the connection is good
	Input source is with HDCP while the HDCP compliance is switched off.	Send command /%[Y]/[X]:1.or change HDCP compliance status in GUI.
	The display doesn't support the input resolution.	Switch for another input source or enable the display to learn the EDID data of the input.
Cannot control the device via front panel buttons	Front panel buttons are locked.	Send command /%Unlock; or select unlock in GUI interface to unlock
Cannot control the device via IR remote	The battery has run off.	Change for new battery.
	The IR remote is broken.	Send it to authorized dealer for repairing.
	Beyond the effective range of the IR signal or not pointing at the IR receiver	Adjust the distance and angle and point right at the IR receiver.
	The IR receiver connected to IR IN/ IR ALL IN port is not with carrier	Change for an IR receiver with carrier.

Power Indicator remains off when powered on	Fail or loose power connection	Check whether the cables are connected correctly
EDID management does not work normally	The HDMI cable is broken at the output end.	Change for another HDMI cable, which is in good working condition.
There is a blank screen on the display when switching	The display does not support the resolution of the video source.	Switch again.
		Manage the EDID data manually to make the resolution of the video source automatically compliant with the output resolution.
Cannot control the device by control device (e.g. a PC)through RS232 port	Wrong connection	Check to ensure the connection between the control device and the unit
	Wrong RS232communication parameters	Type in correctRS232communication parameters: Baud rate:9600; Data bit: 8; Stop bit: 1; Parity bit: none
	Broken RS232 port	Send it to authorized dealer for checking.
Static becomes stronger when connecting the video connectors	Bad grounding	Check the grounding and make sure it is connected well.
Cannot control the device by RS232 / IR remote / front panel buttons	The device has already been broken.	Send it to authorized dealer for repairing.

**If your problem persists after following the above troubleshooting steps, seek further help from authorized dealer or our technical support at 888-975-13668 or visit: [kanexpro.com](http://kanexpro.com) for more details on that product.**

## 7. After-sales Service

If there appear some problems when running the device, please check and deal with the problems reference to this user manual.

- 1) **Product Limited Warranty:** We warrant that our products will be free from defects in materials and workmanship for **three years**, which starts from the first day the product leaves warehouse (check the SN mark on the product).  
Proof of purchase in the form of a bill of sale or receipted invoice must be presented to obtain warranty service.
- 2) **What the warranty does not cover:**
  - Warranty expiration.
  - Factory applied serial number has been altered or removed from the product.
  - Damage, deterioration or malfunction caused by:
    - Normal wear and tear
    - Use of supplies or parts not meeting our specifications
    - No certificate or invoice as the proof of warranty.
    - The product model showed on the warranty card does not match with the model of the product for repairing or had been altered.
    - Damage caused by force majeure.
    - Servicing not authorized
    - Other causes which does not relate to a product defect
  - Delivery, installation or labor charges for installation or setup of the product.
- 3) **Technical Support:** Email to our after-sales department or make a call, please inform us the following information about your cases.
  - Product version and name.
  - Detailed failure situations.
  - The formation of the cases.

**Remarks:** For any questions or problems, please try to get help from your local distributor or AV dealer.



# KanexPro<sup>™</sup>

Brea, California

[KanexPro.com](http://KanexPro.com)

MPN: MX-HDBASE6X6-4K

HDMI® and HDBaseT™ are trademarks or registered trademarks of HDMI Licensing LLC & HDBaseT Alliance respectively in the United States and other countries. KanexPro is a trademark of Apogee Inc., registered trademarks in the US.