

Technical Support:

Telephone

(818) 772-9100 (800) 545-6900

Fax (818) 772-9120

Technical Support Hours:

8:00 AM to 5:00 PM PST Monday thru Friday Pacific Time

Write To:

Gefen LLC c/o Customer Service 20600 Nordhoff St Chatsworth, CA 91311

www.gefen.com support@gefen.com

Notice

Gefen LLC reserves the right to make changes in the hardware, packaging and any accompanying documentation without prior written notice.

DVI Video Wall Controller is a trademark of Gefen LLC All trademarks are the property of their respective owners.

- 1 Introduction
- 2 Operation Notes
- 3 Features
- 4 Panel Layout
- 5 Panel Descriptions
- 6 Connecting And Operating The DVI Video Wall Controller
- 7 Using The DVI Video Wall Controller
- 15 EXT-RMT-VWC-IR Remote Description
- 16 Specifications
- 17 Warranty

Congratulations on your purchase of the DVI Video Wall Controller. Your complete satisfaction is very important to us.

Gefen

Gefen delivers innovative, progressive computer and electronics add-on solutions that harness integration, extension, distribution and conversion technologies. Gefen's reliable, plug-and-play products supplement cross-platform computer systems, professional audio/video environments and HDTV systems of all sizes with hard-working solutions that are easy to implement and simple to operate.

The Gefen DVI Video Wall Controller

Create a 2x2 video wall for a digital signage application. Play back video at trade shows, control center, indoor lobby or other venues. The Gefen Video Wall Controller takes one DVI input to display on four displays at up to 1920x1200p60. Also, features include video adjustment to many displays and bezel sizes, thanks to its border control feature. A built-in on-screen display (OSD) facilitates operations. An IR remote is included.

The Gefen Video Wall Controller creates a 2x2 video wall by default setting, with a maximum resolution of 1920x1200p60 supported on each output. Many video wall configurations are selectable which include full-screen enlargement, horizontal array, four identical displays, and more. Multiple input and output resolutions are supported. Each video quadrant is scaled and optimized. Automated control is supported with RS-232 communications.

How It Works

Connect the Video Wall Controller to a DVI source (which could be a satellite tuner, a computer/player producing output for digital signage, or just a set-top box.) Connect up to four DVI-compliant displays to the unit. The input signal will be split and scaled to a maximum resolution of 1920x1200p60 on each DVI output. Use the buttons on the front panel or the included remote control to adjust settings.

Note: HDCP-encoded sources are not supported.

READ THESE NOTES BEFORE INSTALLING OR OPERATING THE DVI VIDEO WALL CONTROLLER

- The DVI Video Wall Controller does not support HDCP protected content.
- This product will only support the RGB colorspace (YCbCr is not supported).
- Digital DVI-D only is supported on the input and output connectors, i.e. DVI-D.
- Please see page 8 for a complete listing of the supported input and output resolutions.
- This unit generates a significant amount of heat and proper ventilation is necessary to ensure maximum product longevity.

Features

- Split and scale a single DVI-D source to up to four DVI displays at once
- Easy-to-navigate OSD menu system
- Adjustable border control feature
- Input resolutions up to 1920x1200p60
- Output resolutions up to 1920x1200p60
- Fanless design for whisper-quiet operation
- Pair of rack ears included
- IR remote control included
- Field upgradable using RS-232 serial communication
- Locking external power supply connector eliminates power interruptions if power cable is snagged or pulled

Package Includes

- (1) DVI Video Wall Controller
- (1) 6-foot DVI Cable (M-M)
- (1) EXT-RMT-VWC-IR remote control
- (1) 12V DC External Power Supply
- (1) 6-ft DB9 Serial Cable (M-F)
- (1) User's Manual

Front Panel



<u>Back Panel</u>



1 Power LED Indicator

This LED will be active when the DVI Video Wall Controller is receiving power. This is a dual colored LED. This LED will be **GREEN** when a valid/active input signal is detected. This LED will be **ORANGE** when there is no active or valid input signal detected.

2 Menu Button

This button will engage the on-screen menu. This button is also used as the **OK** button to confirm selections and changes when using the on-screen menu.

3 Navigation Buttons

These buttons $(\blacktriangleleft \blacktriangle \lor \lor)$ are used to navigate the on-screen menu.

4 Exit Button

This button is used to navigate back to the previous screen when using the onscreen menu. When on the top-most level, the on-screen menu will exit.

5 IR (Infrared) Receiver

This receiver will receive commands from the included EXT-RMT-VWC-IR remote control. Line-of-sight must be preserved for proper operation to occur.

6 RS-232 Serial Communication Port

This port is used to perform firmware updates.

7 DVI Output Ports 1-4 (Digital Only)

These outputs will each support a single DVI compliant display device. The output ports support digital DVI only (DVI-D).

8 DVI Input Port (Digital Only)

This input will support a single DVI compliant device source device. The input source will be split, scaled, and output via the DVI output ports. The inputs accept digital DVI only (DVI-D).

9 12V Locking DC Power Input

This input will receive power from the included locking 12V DC power supply. When attaching the power cable, screw in the locking connector until it refuses to move any further (do not overly tighten).

How to Connect the DVI Video Wall Controller

1. Connect the DVI source to the DVI Video Wall Controller's DVI input port using the supplied DVI cable.

NOTE: Please see page 8 for a complete listing of the supported input and output resolutions.

- 2. Connect up to four DVI compliant display devices to the DVI output ports using user supplied DVI cables.
- 3. Connect the included 12V DC power supply to the power input on the rear panel of the unit and the plug-end into an open wall power socket.

How to Operate the DVI Video Wall Controller

The DVI Wall Controller does not require much setup to begin operation. All operation of the on-screen menu is done using either the front panel buttons or the IR remote control.

For operation using the front panel control buttons please see page 7.

Operation using the included remote control mirrors the front panel buttons. There are corresponding buttons on the remote control that act exactly like the front panel buttons.

USING THE DVI VIDEO WALL CONTROLLER

The front panel buttons provide quick access to the functions on the DVI Video Wall Controller. Please note that the functions listed in this section can also be accomplished by using the same buttons found on the included IR remote control.

NAVIGATION



The following buttons are present on the front panel:

- Menu Button: This button will initialize the on-screen display. This on-screen menu will appear on Display 4. This button will also be used to confirm selections and initiate changes. i.e. This button can also be thought of as an OK button.
- Navigation Buttons: These buttons function as directional navigation for the on-screen GUI.
- Exit Button: This button will navigate the user to the previous screen. When on the top-most menu, this button will exit the on-screen menu.

OPERATION

To initialize the on-screen menu, press the **MENU** button. The **Main Screen** screen should appear on Display 4. The menu that is displayed is the top-most level. To exit the on-screen menu press the **EXIT** button. The **Main Screen** will appear like the image below.



From the **Main Screen** the following options are available:

- Display Controls the output resolution, screen mode, and masking control
- System product and display information. Global contrast and brightness controls can also be found under this option.

Use the \blacktriangle or \blacktriangledown buttons to select the desired option. Press the **MENU** button to enter the selected option's menu.

Display

The **Display** menu consists of the following items:

 Output Resolution - This will globally set the DVI output resolution for all DVI outputs. Please see the table below for a list of all supported input and output resolutions.

| Input Resolutions | | | |
|-------------------|----------|-----------|---------------|
| 720x350 | 832x624 | 1152x900 | 1680x1050 |
| 640x400 | 1024x768 | 1280x768 | 1920x1200 |
| 720x400 | 1152x648 | 1280x960 | 720x480 i/p |
| 640x480 | 1152x870 | 1280x1024 | 1280x720 |
| 800x600 | 1152x870 | 1600x1200 | 1920x1080 i/p |

| Output Resolutions | | | |
|--------------------|-----------|-----------|-----------|
| 1360x768 | 1400x1050 | 1600x1200 | 1366x768 |
| 1280x1024 | 1680x1050 | 1920x1200 | 1920x1080 |

By default, the **Output Resolution** option should already be highlighted. Press the ◀ or ► buttons to change the output resolution. Press the **MENU** button to confirm the change.

 Display Mode - This option will set the output configuration of the DVI Video Wall Controller. Please see the illustrations below for information on the modes.



The Illustration on the previous page depicts the display orientation for the following modes.

• 1x1: The input signal is duplicated on all outputs



• 1x2: The input signal will span horizontally across displays 1&2 and 3&4.



• 2x2: The input signal will be split into 4 quadrants to create a single image over outputs 1, 2, 3 and 4.



• Mode 1: This mode is similar to the 2x2 mode but the entire input signal will be displayed on output 1.



• Mode 2: This mode is similar to the 2x2 mode but the entire input signal will be displayed on output 2.



• Mode 3: This mode is similar to the 2x2 mode but the entire input signal will be displayed on output 3.



Mode 4: This mode is similar to the 2x2 mode but the entire input signal will be displayed on output 4.



Use the \blacktriangle or \checkmark buttons to highlight the **Display Mode** option. Press the \blacktriangleleft or \triangleright buttons to change the mode. Press the **MENU** button to confirm the change.

 Mask Control - This will set the masking (border compensation) amount that is used to adjust the display to compensate for monitor bezels. Use the ▲ or ▼ buttons to highlight this option. Press the MENU button to enter this item's submenu.

| | Mask Control | |
|-------|---------------|------|
| × | Horizontal(%) | |
| | MartianVOA | 05.0 |
| | Vertical(%) | 10.0 |
| Gefen | Mask Control | On |

- Horizontal This will set the horizontal masking control. Use the ▲ or
 ▼ buttons to highlight the horizontal option and the ◄ or ► buttons to
 adjust.
- Vertical This will set the vertical masking control. Use the ▲ or ▼ buttons to highlight the vertical option and the ◄ or ► buttons to adjust.

Mask Control - This will enable/disable the masking feature. Use the ▲ or ▼ buttons to highlight this option and the ◄ or ► buttons to adjust. Any changes, enabling/disabling or changing masking percentages, must be confirmed but selecting this option and pressing the Menu button.

Use the EXIT button to return to the Main Screen.

| 1 | System | | |
|-------|-------------------|---|--|
| ~~ | Factory Reset | | |
| 5 | Information | | |
| | Misc | • | |
| | Identify Monitors | | |
| | | | |
| Gefen | | | |

System

The System menu consists of the following items:

• Factory Reset - This will reset the unit to its default settings.



Use the \blacktriangle or \triangledown buttons to highlight the factory reset option. Press the **MENU** button to enter perform a factory reset.

• **Information** - This will display information about the current firmware version, output mode (always DVI), and display number.

| | Information |
|-------|------------------|
| | GEFEN V20 091208 |
| 61 | DVI |
| | Display 1 |
| | |
| Gefen | |

Use the \blacktriangle or \blacktriangledown buttons to highlight the information option. Press the **MENU** button to view information.

• Misc - This option will contain brightness, contrast, and OSD controls.

| - | Misc. | | | |
|-------|-------------|--------|--|----|
| | OSD Configu | ration | | |
| X | Brightness | | | 50 |
| | Contrast | | | 50 |
| Gefen | | | | |

Use the \blacktriangle or \blacktriangledown buttons to highlight the misc option. Press the **MENU** button to enter the misc menu.

- OSD Configuration This will enter the OSD configuration menu. Use the ▲ or ▼ buttons to highlight this option and the MENU buttons to enter the OSD configuration menu. Please see page 14 for this menu.
- Brightness This will globally set the brightness on all DVI outputs. Use the ▲ or ▼ buttons to highlight this option and the ◄ or ► buttons to adjust.
- Contrast This will globally set the contrast on all DVI outputs. Use the ▲ or ▼ buttons to highlight this option and the ◄ or ► buttons to adjust.

 Identify Monitors - This is similar to the Information option but will be displayed on all DVI outputs. This is useful for identifying which display is connected to which output.



Use the \blacktriangle or \blacktriangledown buttons to highlight the identify monitors option. Press the **MENU** button to identify monitors.

• OSD Configuration - This will set the OSD timeout.



Use the ◀ and ► buttons to adjust the OSD timeout setting. Press the **MENU** button to confirm the change.

Use the EXIT button to return to the Main Screen.



1 Power Button

This button toggles the unit between on and standby modes.

2 Exit Button

This button serves the same functions as the **EXIT** button on the front panel. Please see page 5 for information on this button.

3-6 Power Button

This are the navigation buttons that function the same as the navigation buttons on the front panel. Please see page 5 for information on these buttons.

7 Menu Button

This button serves the same functions as the **Menu** button on the front panel. Please see page 5 for information on this button.

NOTE: The remote control comes with a tab inserted into the battery compartment to preserve battery life before usage. Please remove this tab before attempting operation of the remote control.

| 165Mhz on each DVI output |
|---|
| (1) DVI-D (Digital Only) 29 Pin Female |
| |
| CCC, CE, FCC |
| 1.5U rack size |
| 0 to 40 Degrees Celsius |
| 230mm W x 67mm H x 185mm D |
| 12V DC external type with locking power connector |
| |
| |